Over the past year (2021), the National and University Library of Bosnia and Herzegovina (NU&L), has fully managed to maintain an enviable business functionality and organization, despite the difficult COVID-19 conditions. NU&L has fulfilled all obligations prescribed by the Law on Library Activity, Rules of NU&L and its dual function, has implemented various projects, with the aim of continuous work, improvement and development of its activities, and librarianship in B&H in general.

In addition to regular duties of collecting, cataloging, processing, archiving, protecting, long-term storage, and making available the public library materials, NU&L is also actively involved, as an associate member of the University of Sarajevo, in the development of scientific activities, especially those related to information science. NU&L's contribution to the scientific development of the community is reflected through rich publishing production, promotions, exhibitions, research and archival work, participation in various local and international scientific conferences and meetings, etc., all of which aim to promote and present the national treasure of Bosnia and Herzegovina. Besides that, NU&L makes an extremely significant contribution to the development of the scientific community through special programs of continuous education, training and courses, with the aim of library education and information literacy.

Legal status and funding

NU&L was established by the state of Bosnia and Herzegovina. However, due to the war and the complex current legal and political situation in the country, NU&L still does not receive adequate state support and financial resources. Nevertheless, thanks to the engaged, enterprising and dedicated work of its employees, NU&L achieves results that exceed its real capacities.

NU&L fulfilled required obligations and in accordance to the Law of Librarianship B&H (Official Gazette of the Republic of Bosnia and Herzegovina No. 37/95), completed various projects and continued to improve and develop all of its regular activities regarding librarianship in Bosnia and Herzegovina.
General overview of activities

As a regular activity, NULB&H successfully runs national agencies for ISSN, ISBN, ISMN and DOI as well as Virtual Library of B&H (Cooperative Online Bibliographic System and Services). As a part of regular work, it is important to point out that in 2021, 1835 titles of monographic publications, 208 titles of serial publications, 748 titles of doctoral and master theses were included in the NULB&H repository, while 87 titles were sent to the Department of Special Collections. In 2021, ISBN was assigned to 1,843 titles, and the 140 ISSN numbers were assigned to serial publications. Also, during the year, 19 DOI prefixes were assigned to publishers.

In the past year, National and University Library od Bosnia and Herzegovina complemented its repository mainly by continuously purchasing necessary copies, and afterwards by publications obtained in exchange with other libraries, as well as gifts from other institutions and individuals. Processing of library materials is done by software COBISS/3 (Cooperative Online Bibliographic Systems and Services) and carried out through the entry of the regular current repository and retrospective entry of the previous repository in online catalog.

During 2021, Department for Customer Service received 6,688 requests from users of different services. In 2021, 200 users were enrolled, of which 143 were newly enrolled, while 57 users renewed their memberships. During 2021, the interlibrary loan received over 650 requests, of which 520 were realized.


In 2021, the Department for Storage of Library Repository received:

- from the Department for Processing of Monographic Publications: total of 9,123 units, from which 6,836 units in basic repository and 2,287 in archival repository

- from the Department of Bibliography 755 units of archival repository

- from the Department of Processing of Periodical Publications: 1056 titles were received, or 10,039 copies

- from the Department of Processing 163 electronic publications were received in CD format
In 2021, the Department of Digitization has worked intensively to facilitate access to materials for users, and promote rich repository of NULB&H. The Center digitized the most valuable copies of library materials from the library's collections – Special collections (Collection of old and rare books, Manuscript collection, Cartographic collection and Graphic collection) and the Old periodicals and official publications.

All material is processed in the programs ABBYY 15 (for cutting, editing and highlighting of the pictures), IRFAN program for adding the water mark, and converting into PDF format in ABBYY programu. In 2021, 19,629 pages were processed for digitization, and 323 pages were photographed.

Within the Archive collection, digitization and processing of images of manuscript documents in Italian, Arabic, Ottoman Turkish and Arabic had been done (225 scans). Postcards (522 scans) were scanned within the Graphic collection.

In 2021, more attention was paid to updating the website than in the previous period. The layout and content are customized so that the necessary information can be found in an easier way. In 2021, the NULB&H website (nub.ba) counted 21,260 visits. The website of the NULB&H journal "Bosnica" (bosniaca.nub.ba) counted 5,892 visits. The page of Digital collections of NULB&H (kolekcije.nub.ba) had 6,943 visits.

Some of activities, projects and events worth mentioning during 2021 include:

- Participation in the annual conference COBISS – COBISS Meet 2021 (online)
- Participation in the CENL annual meeting held on site in Brussels
- Participation in the ENA General Assembly (online)
- Participation in the IFLA General Assembly (online)
- Participation in the 50th annual conference Ligue des Bibliothèques Européennes de Recherche – Association of European Research Libraries – LIBER, entitled „LIBER 2021“ (online)
- Participation in the scientific conference „(Ne)poznati Desnica i književne ostavštine u baštinskoj perspektivi: primjeri dobre prakse“ held as a part of „Desničini susreti 2021.“ (online)
- For the realization of the project „WORKSHOP ON PRESERVATION, PROTECTION, PRESENTATION OF DOCUMENTS FROM THE ARCHIVES OF THE REPUBLIC OF POLJICA WRITTEN IN BOSANCICA (COLLABORATION WITH THE NATIONAL AND UNIVERSITY LIBRARY IN ZAGREB, ONLINE COLLABORATION BETWEEN CENL COMMUNITY)“ NULB&H received a CENL grant entitled Erland Kolding Nielsen

- Project Professional workshops „Medijsko izvještavanje o naučnim/znanstvenim temama“

- Project „Digitalne kolekcije Specijalnih zbirki NUBBiH – Nacionalnog spomenika BiH“

- Participation in the 7th International Book Fair in Podgorica with NULB&H publications

- Participation in the 32nd International Book Fair in Sarajevo with NULB&H publications, where the NULB&H was awarded for the best edition in the category of science, social and natural sciences (for publication „Baštinske studije: od moderne do postdigitalne kulture“ Lejla Kodrić Zaimović)

- Visit to the National Library of Montenegro "Đurđe Crnojević" in Cetinje. This visit resulted from Memorandum of cooperation, signed between these libraries, and financially supported by CENL

- Marking of the 76th anniversary of the establishment of the National and University Library of Bosnia and Herzegovina

- Remembrance of the 29th anniversary of the destruction of NULB&H in Viječnica (Sarajevo City Hall) organized with a special program and exhibition

- The second COBISS days were held. A meeting was held with members of the COBISS.BH system in which 70 B&H libraries participates. The aim of the meeting was to present the latest possibilities and perspectives of the COBISS system. In 2021, four new members joined the COBISS.BH system. As part of the COBISS days, a session of the COBISS.net Council was held (online), chaired by dr. Ismet Ovčina, president of the Council, where significant conclusions were reached for the further work of COBISS.net. The days ended with the promotion of bibliographies - editions of the National and University Library of B&H.

- Procurement of encyclopedic, scientific and professional publications for the purpose of university libraries in the Federation of BiH

- Procurement of ID card printer for membership cards
- Equipping the reading room with foreign professional literature

- Implementation of an online platform for the „Bosanskohercegovačku bibliografiju serijskih publikacija 2003.“

- Implemented project "Corona free corner in NULB&H" funded by CENL grant. The project included the establishment of the "Corner without Corona" in the premises of NULB&H, with the aim of active participation in social processes and changes caused by the global pandemic.

**Cooperation with regional and international organizations and institutions**

The Library continued implementing modern professional standards and also proudly represented B&H librarianship in the most competent world-wide and European professional organizations and associations, such as IFLA, CENL, CDNL, LIBER etc. During the reported period, NULB&H continued its professional cooperation with mentioned organizations and associations, and promoted the most important segments of its work by actively participating in various online conferences, meetings, etc. Also, NULB&H kept collaborating with University of Sarajevo, Gazi Husrev-bey’s Library, International University of Sarajevo and other libraries and related institutions.

We especially emphasize the continuity of cooperation between the Federal Ministry of Education and Science of B&H and NULB&H in order to support the academic community. As a result of cooperation, the following projects stand out:

- Collection of papers „ZNAČAJ NAUKE/ZNANOSTI U RAZVOJU FUNKCIONALNIH ZNANJA I VJEŠTINA UČENIKA I STUDENATA“

- Professional workshop „Media coverage on scientific topics“

- Conversion with scientist as a part of workshop „Media coverage on scientific topics“

- Academic book day held

**Publishing**

National and University Library of Bosnia and Herzegovina publishes print and electronic publications in four different editions: Memoria Bosniaca, Memoria Mundi, Professional Library Literature, and Bosnian-Herzegovinian Bibliographies. During the reported period 9 monographies and 5 serial publications were published.
Serial publications:

- “Glasnik NUBBiH” - editor Ismet Ovčina
- “Bosniaca: časopis Nacionalne i univerzitetske biblioteke Bosne i Hercegovine” – editor-in-chief Ismet Ovčina; editor Adisa Žero
- “Bosanskohercegovačka bibliografija monografskih publikacija” – editor Ismet Ovčina
- “Bosanskohercegovačka bibliografija serijskih publikacija” – editor Ismet Ovčina
- “CIP bilten [Elektronski izvor]: knjige u štampi/tisku” – editor Ismet Ovčina

Monograph publications:

- “Od slike do knjige: iz historije pisma, knjige, štampe i biblioteke” Emina Memija
- “Ubiše nam Ferdinanda” Martin Ježek and Pavel Trojan
- “POLJIČKE isprave: (iz Zbirke Aleksandra Poljanića). 1” editor-in-chief Ismet Ovčina; transcriber Mehmed Kardaš
- “Uloga biblioteke u promovisanju kulturnog naslijeđa i tehnologija u digitalnoj eri: članci, studije i izlaganja na međunarodnim skupovima = Role of the library in the promotion of the cultural heritage and technologies in digital era: articles, studies and presentations at international conferences” Ismet Ovčina
- “ZNAČAJ nauke/znanosti u razvoju funkcionalnih znanja i vještina učenika i studenata: zbornik radova = The importance of science in the development of functional knowledge and skills of pupils and students: proceedings” editor Jasmin Branković
- “Baštinske studije: od moderne do postdigitalne kulture” Lejla Kodrić Zaimović
- “Biblioteka i grad: studije iz teorije i prakse urbanog bibliotekarstva” Lejla Kodrić Zaimović

Among issued publications, journal Bosniaca stands out in particular. We are especially proud of the work and scientific reputation of our journal Bosniaca, which counted its 26th issue in 2021. In the previous year, the journal was indexed in DOAJ database. Additionally, the journal is indexed in EBSCO-CEEAS, EBSCO, Web of ScienceTM, ERIHPLUS, ROAD, KoBSON, Miar, Ulrich’s Periodicals Directory, ICI Journals Master List, Advanced Sciences Index. Also, the journal is available in C.E.E.O.L, Index Copernicus, Hrčak and Slavic Humanities Index.
Among the monographic publications, we especially emphasize the extremely important publication "Poljičke isprave I – iz zbirke Aleksandra Poljanića" which is the result of the project „Preservation, protection and presentation of documents from the Archives of the Poljica Republic written in Bosnian Cyrillic“. The promotion of this publication brought together regional experts in the field of philology and history, and the second part of the promotion was realized through a workshop entitled "Preservation, protection, presentation of archival documents". The workshop brought together regional experts in the field of digitization, conservation and restoration of archival documents. The workshop was created as part of the CENL project - The Conference of European National Librarians, for which a grant called Erland Kolding Nielsen was provided.