

ANNUAL REPORT TO CENL, 2020

Name of the Country	: REPUBLIC OF TÜRKİYE
Name of the Library	: National Library of Türkiye, General Directorate of Libraries and Publications
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INTERNET ACCESS SERVICES

Approximately 1,500,000 people benefited from the National Library website in 2020. 9.883 people, 918 of whom were electronic, became members of our library and benefited from our contents via our website.

Efforts are underway to establish integration-based electronic communications with other libraries and institutions in order to enable researchers to access various library materials effectively and efficiently, to scan many NLT services in the electronic environment through a single interface, and to ensure academic efficiency.

DISASTER RECOVERY CENTER:

As a result of disasters like earthquake, flood, cyber attack etc., the server, network and software reconciliation studies within the disaster recovery center system have been continued with the aim of protecting our data in our electronic environment.

Maintenance and repair works were carried out by certified system engineers in 2020. The Disaster Recovery Center was transferred to the General Directorate of Information Technologies of our Ministry, which was established at the end of 2020.

USER'S HALLS WIRELESS NETWORK INFRASTRUCTURE RENOVATION

In order to solve the internet access problem of our users who use the user', to enable the users to benefit from our services provided on the internet effectively and efficiently, and to carry out their internet research without any problems, the wireless network infrastructure of the National Library's users' rooms and the new automation system infrastructure works were completed in 2020.

INCREASING THE SERVICES OFFERED THROUGH E-GOVERNMENT

NLT mobile membership service with e-signature and mobile signature users can benefit from electronic services that are open to external access with our online membership service through the e-government without coming to the library.

The service of sending photocopy requests of researchers outside of Ankara by cargo or mail, the delivery of audiobooks to our visually impaired members by post, and the delivery of audiobooks to our visually impaired users continued in 2020 in line with user demands.

With the Book Reservation Service, our users can make reservations for the books they want before they come to the library, and can benefit from the relevant books without wasting time when they come to the library.

KÂŞIF LIBRARY AUTOMATION SYSTEM:

In 2020 the “book reservation module” was also active in the KÂŞIF Library automation system, where our users can fulfill material requests from the system without having to come to the library and eliminate the receipt form. In addition, Kâşif Library Automation System has completed the integration process with the following library software. Active data communication continues with these software.

- Digital Information Management System
- Digital Library System
- EYDES
- Turkey Bibliography System
- Articles Bibliography System
- Material Borrowing – Turnstile Inquiry
- E-government services

ELECTRONIC PUBLICATIONS DEPOSITORY SYSTEM

With the Electronic Publications Depository System (EYDES) software, it is aimed to configure a system with adequate protection measures to prevent infringements. In this context, the software for EYDES depository software has been ready to use and throughout 2020, the process of entering the compilation materials into the system in electronic environment continued.

USER’S HALLS TURNSTILE SYSTEM

In 2020, the turnstile system of the NLT was updated according to the pandemic conditions, and continued to serve uninterruptedly.

DIGITAL LIBRARY SYSTEM

With the Digital Library module, Manuscripts, Periodicals and Fine Arts (non-book materials) systems have been brought into a single module, enabling access to their contents from a single search bar within Library Automation. It has been put into service free of charge and by uploading the right to download a thousand poses to the membership accounts of the users every year. In addition, the integration of the Digital Information Management System, which is used to create the numerical data (pose) of the printed materials, with the Digital Library System in the Digitization process processes has been completed. In this way, each digital data obtained in the Digital Information Management System is preferably transferred to the Digital Library System and made ready for user service.

In order to provide ease of research for our users who could not come to our library due to pandemic conditions in 2020, the right to download content from 1,000 poses via the Digital Library has been increased to 5,000 poses.

TÜRKİYE BIBLIOGRAPHY SYSTEM

A web application where the Türkiye Bibliography can be searched online continued to be offered to users.

REMOTE ACCESS TO ELECTRONIC DATABASES

The NLT provides easy access services from outside the borders of the library for those who are allowed remote access in accordance with the license agreement of electronic databases that it subscribes to or purchases. As part of this service, our users who are members of the NLT can easily use electronic databases related to their user name and password information through web browsers.

ELECTRONICS RESEARCH CENTER

In 2020, 12 modern kiosks were procured and offered to our users. It is possible to conduct research on computers and the internet, library automation system, bibliographies, electronic resources and digital library contents.

NATIONAL LIBRARY OF TÜRKİYE ADDITIONAL STORE CONSTRUCTION PROJECT:

Considering that the existing stores of the NLT will be insufficient to store the ever-increasing number of materials, the construction of an additional store was deemed necessary.

The construction of additional store started on 16.11.2015. Additional store construction area is planned to be composed of 27 store rooms, a parking area and a 3-storey building on 8.282 m². This additional building has a gross area of 25.075 m². The stores, with a net area of 13.332 m², are planned to be composed of 27 units and a parking area with a total capacity of 233 vehicles +12 disabled vehicles. More than 98% of the construction has been completed and its provisional acceptance is planned for the beginning of 2021.

PUBLISHED PROCUREMENT PROJECT:

The NLT also strengthens its collections in various ways in order to meet the needs of society and contribute to social development in this way. Materials that are not available through compilation, donation or exchange are provided through purchasing and memberships. Within the scope of this project, in order to develop our collection, in 2020, 757 glass negatives, 6 albums, 34 old lettered Turkish books, 140 Ottoman letters, 70 rare postcards, 6 rare maps, and 105 foreign language books were purchased, which were evaluated by the relevant Material Selection and Evaluation Commissions. In addition, 14 electronic database subscriptions were renewed. 15 foreign journals from abroad were also subscribed.

ACQUISITION WORKS (MATERIAL PROVISION):

In 2020, 1,525 books and 1,913 non-book materials were donated and added to the collection. 1,307 books and 1,614 non-book materials were added to the collection through purchase. 41,176 books and 1,103 non-book materials were added to the collection through compilation. In addition, a reserve store record was created by making transactions in 1200 books.

In 2020, 400 publishers joined the EYDES system and 4839 electronic publications were installed in the system.

BIBLIOGRAPHY PREPARATION WORKS

In 2020, 10,143 articles from 727 journals were scanned and 10,010 articles from 868 journals were edited and interactively available on the website <http://bibliyografyalar.mkutup.gov.tr/>.

The work on the preparation of the "Necip Fazıl Kısakürek Bibliography", which started in the last quarter of 2019, continued in 2020 as well, and 2,883 typesetting articles and 733 book entries were made.

COLLECTION CONSERVATION WORK

Within the scope of restoration works of rare printed works and non-book materials in the National Library Collection; In 2020, 9,078 rare works leaves were restored and 940 rare works were protected and repaired. Within the scope of the binding processes of the periodicals coming to the NLT through compilation and purchase, 4.828 volumes of periodicals were added to the collection.

DIGITAL COLLECTION SERVICES

In 2020, 5,426,476 poses were digitized, and 5,240,000 poses of periodicals (newspapers, magazines) and 40,821 non-book materials were digitized from the materials in the NLT. A total of 145.655 digital poses of different types of materials were digitized with the demands of the Ministry of Culture and Tourism Units and our General Directorate.

DIGITAL COLLECTION SERVICES PİRİ REİS USER'S HALL

Digital Research Hall (Piri Reis), which has a seating capacity of 16 people, is possible to conduct researches on digital content with 16 laptop computers. It is equipped with 2 printers, 6 hall-type air conditioners, electrical outlets on the table and a wired network.

In addition, 26.362 pieces of divan, court records, periodicals and manuscript microfilms and digital images of digital publications are easy to access for users in the Digital Hall.

In 2020, the number of users coming to this Digital Library was 178, and the number of digital poses given to the users was 185.085.

BOOK COLLECTION SERVICES:

As of 1January 2021 in the book stores of our library, there were 1.473.832 books in Turkish and foreign languages.

In 2020, 71.205 materials were acquired. In addition, 6453 researchers were provided consultancy service by face to face, telephone and e-mail, and 27.290 materials were provided to researchers.

Photocopies of 751 requested books were sent to researchers away from Ankara via e-mail.

MANUSCRIPTS AND RARE WORKS:

The digital images of the manuscripts, which were transferred to the Ankara Regional Directorate of the Turkish Manuscripts Institution in 2019, are in our collection and are available to researchers on the <http://digital-library.mkutup.gov.tr> website.

In 2020, 713 researchers were given consultation services via face-to-face, telephone and e-mail. In accordance with requests from public institutions and organizations, digital copies of the works were also provided. The tags of 4000 Arabic, Persian and Ottoman works that came to the library through purchase and donation were completed.

PRESS AND PUBLIC RELATIONS

1,733 applications, complaints or information requests made through the Presidential Communication Center (CIMER) were concluded.

217 suggestions, requests and complaints received by the General Directorate of Libraries and Publications (including the NLT) via the Ministry of Culture and Tourism Communication Center (Alo 176) application were answered.

As of 2020, 73 foreign national researchers who applied to the National Library to conduct research were granted research permission.

INTERNATIONAL ACTIVITIES:

Our administration participates in the Annual General Assembly Meetings of international organizations such as the International Federation of Library Associations and Institutions (IFLA), Conference of Directors of National Libraries (CDNL), the Conference of European National Librarians (CENL), Economic Cooperation Organization (ECO).

The online meeting of the ECO Culture Institute, Iran National Library and Archives Institution with the Heads of National Libraries of ECO countries was postponed to a later date.

Our General Directorate sent books introducing the history, culture and literature of our country, upon the knowledge that they are trying to reorganize the Mosul University Library, which was visited by our Mosul Consulate General, and that they need Turkish, English and Arabic books to be used in their libraries in this context.

Our General Directorate of Libraries and Publications on behalf of our Ministry participated the international online congress on "Reading Nations in the Age of Digital and Global Change" held by the Kazakhstan National Academic Library on November 18, 2020, by, with the title of An Ecosystem Approach on the Relations between Libraries and Publishing Industry in Terms of Virtual Readership.

The Deputy Chief of Mission from the Singapore Embassy, Jacob Chew, and the Second Secretary, Ashraf Yoonus, paid a courtesy visit to our General Directorate on 13 November 2020. 150 books on Singaporean culture, history, traditions and customs were donated by the Embassy to the National Library collection to be put at the disposal of researchers.

Books in English and Arabic, describing the Republican period, were sent by our Embassy in Doha to be exhibited in the Qatar National Library as part of the 29 October Republic Day activities and later donated to the aforementioned library. The 2020 Annual General Meeting of the Conference of European National Librarians (CENL), which our Ministry is also a member of and which is held regularly every year, was held on 19 October 2020 via the Online via Zoom platform due to Covid 19. At the said meeting, it was decided that the CENL meeting, which is planned to be held in our country in 2021, will be held in 2022 due to the pandemic.

A delegation consisting of Sarajevo Library Affairs Foundation Chairman of the Board and Director of Bosnia-Herzegovina Cultural Center Sejh Edin Urjan Kukavica, Library Affairs Foundation Financial Affairs Advisor Ernad Grahic and Sarajevo IK Connectum Publishing Owner and Manager Ajet Arifi visited our General Directorate on March 9, 2020.

The Ambassadors of Indonesia, Brunei, Cambodia, Malaysia, Philippines, Singapore, Thailand and Vietnam, who constitute the ASEAN Ankara Committee, visited our General Directorate on March 11, 2020. Expressing their satisfaction at being hosted in our library, the ambassadors drew attention to the importance of libraries and librarianship and presented the gifts and books they brought as a memento of the day. After the meeting, the "ASEAN Countries Corner" opened in the National Library in 2017 was visited and publications in Asian languages were examined.

In the virtual meeting, which is the continuation of the Culture Ministers Forum held within the scope of the 40th General Conference of UNESCO held in November 2019 and held with the participation of the Ministers of Culture of UNESCO member countries, the measures taken by our General Directorate within the scope of Covid-19 were presented to the European Union and Foreign Relations Department.

IFLA/UNESCO A questionnaire, which was shared by IFLA for the updating of the Public Library Declaration of 1994, was sent to all our public libraries to be filled by the librarians, as an attachment to the official letter.

Studies carried out within the scope of IPA III preparations;

- Active Library
- Sectoral Development and Institutional Capacity Building Training and Legislation Harmonization Program in Traditional and Digital Broadcasting Fields in Turkey
- Translators House and Center for Literary Translation Studies

The project fiches of the project proposals named as "project" were sent to the European Union and Foreign Relations Department.

Sri Lankan Ambassador Mohamed Rizvi Hassen paid a courtesy visit to our General Directorate on 25 September 2020. During the meeting, he donated 13 books on Sri Lankan history, culture and traditions and the information in the attached list, to the National Library collection to be put at the disposal of researchers.

Our ERP measure document for the years 2021-2023, updated after the "Information Sharing on Costing of Structural Reforms: Turkey Workshop" held online on 18 November 2020 with the participation of the coordinator and expert personnel responsible for preparing the "Increasing Reading Culture" measure under the responsibility of our General Directorate within the scope of the Economic Reform Program (ERP). It was sent to the Department of European Union and Foreign Relations to be forwarded to the Presidency of Strategy and Budget.

In addition, 11 Interlibrary Loan (ILL) requests from libraries, institutions or individuals abroad were met by our branch.