

ANNUAL REPORT TO CENL 2019

Country: **Croatia**

Library: **National and University Library in Zagreb**

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Full version of the report (in Croatian) is available at: <http://www.nsk.hr/izvjesca-o-radu/>

Mission

The National and University Library in Zagreb has a dual mandate – it is the national library of Croatia as well as the main library of the University of Zagreb. The Library is responsible for collection, cataloguing, processing, archiving, protection, long-term preservation and making available to the public its entire collection and especially the national collection *Croatica* that is acquired through legal deposit. The Library performs scientific, research and development activities with the aim to support, organise and develop the library system of the Republic of Croatia.

Legal status and management

Founded and financially supported by the Croatian government the Library reports to the Ministry of Science and Education and the Ministry of Culture. The new Law on Libraries has been in force since February 2019.

The chief executive is the director general and the Governing board consists of nine members, representing the Ministry of Science and Education, Ministry of Culture and the Library.

Major achievements and general overview of activities

All current library activities were performed in accordance with the Library strategy for the period 2016-2020 and the plan of activities for 2019.

Out of the 62,169 new items in 2019, the majority were acquired by legal deposit (56,581). Within the regular cataloguing activities 34,995 bibliographic records and 23,952 authority records were produced. Preventive and curative protection measures were performed regularly.

¹ The new director general Ivanka Stričević, PhD was appointed in November 2019 and she took office on 1st February 2020.

A number of user services were developed, with a special emphasis on digital services, including the Croatian Web Archive, repositories, new thematic portals, digital laboratory and SMART library applications. Digital collections are available at <https://digitalna.nsk.hr/pb/>.

The Library, with its partners, maintains the following digital repositories Croatian Digital Theses Repository <https://zir.nsk.hr/>; Croatian Digital Dissertations Repository <https://dr.nsk.hr/>; University of Zagreb Repository <https://repozitorij.unizg.hr/>.

Integrated library system is based on Aleph. It integrates 43 libraries of the University of Zagreb and is coordinated by the National and University Library in Zagreb. The newly established data.nsk.hr portal enables the access to open and linked data.

National Union Catalogue provides discovery services for resources available in the catalogues of 50 academic and special libraries in Croatia, including the catalogue of the National and University Library in Zagreb.

The Library leads the five-year project *Increase of access to electronic resources of scientific and technical information (E-resources)* launched in November 2016. The project supports the Croatian scientific and academic community and is financed by European Social Fund.

Following the implementation of the new library law the Library staff participated in the preparation of many national strategic documents and regulations for the entire library community to harmonize with the new law. The library coordinates the collection of statistical data for all Croatian libraries and maintains national cataloguing rules.

The programme of continuous education for Croatian librarians was organised in ten modules, 80 courses and five web seminars.

TRACE, Traditional children's stories for a common future - an international project funded by Erasmus+ involves four European countries and is coordinated by the Library.

Since the Government of the Republic of Croatia decided that the National and University Library in Zagreb will be one of the main sites of Croatia's presidency of the Council of the European Union in 2020, during the second half of 2019 a number of activities were realised with the aim to complete the construction of the remaining part of the Library's premises.

Cooperation with national and international institutions

The cooperation with national and international institutions continues. The Library and its staff participate in a number of European and international organisations, networks and projects including IFLA, CENL, CDNL, LIBER, Europeana and so on.

The Library regularly contributes data to international identifier networks (ISBN, ISMN, ISSN), but also to VIAF.

One of the results of intensive cooperation with national and other European libraries is reflected in the Glagoljica.hr portal which collects Glagolitic resources and their metadata including digitised Glagolitic items stored in other libraries.

Conferences, cultural events, exhibitions, publications

The activities presenting the Library's holdings and achievements and promotion of Croatian cultural heritage include organisation of various events and exhibitions, book promotions, celebrations and other events.

Two international conferences which the Library hosted have to be singled out:
IIPC General Assembly and Web Archiving Conference, 5-6 June
IFLA CPDWL Satellite Meeting, 20-21 August

To promote the Croatian heritage a number of exhibitions were organised, including: *Croatian Glagolitic Heritage* opened in Vilnius in June and toured in other towns in Lithuania, *Book Art in Croatia* was organised in St. Cyril and Methodius National Library in Sofia, Bulgaria, 8-30 July. One of the highlights was the exhibition *Line of Beauty – Trace of Inspiration* which marked the centenary of Print Collection of the National and University Library in Zagreb.

Representatives of the Library actively participated at numerous events in Croatia and abroad and gave presentations.

The Library publishes national bibliographies (37 new issues in 2018, available online at <http://bibliografija.nsk.hr>), a journal *The Voice of NSK* (<https://www.nsk.hr/glas-nsk/>) and other print and electronic publications: catalogues, manuals, instructions, guides and so on.

Key facts and figures for 2018

Acquisitions:

62,169 items

Users:

9,979 users registered during the year

Over 2,100,000 visits to digital contents

Over 11,000 registered users on Library's social networks

Staff:

306 people, about two thirds are library staff

Budget:

13.5 million EUR

(This pertains to regular library activities. It should be noted that the full budget includes additional 16.4 million EUR for construction works in the part of the Library that hosts the Council of the European Union EU presidency in 2020 and will serve as a conference centre, and further 2.9 million EUR allocated through the ESF for the project *E-resources*.)