

# CONFERENCE OF EUROPEAN NATIONAL LIBRARIANS

## CENL - ANNUAL REPORT- 1999.

### NATIONAL AND UNIVERSITY LIBRARY,

Zagreb, Croatia

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## 1 MANAGEMENT OF THE LIBRARY

During the four year period which elapsed since the Library moved to the new premises all the library management actions have been focused on organising the user services in terms of space and new facilities (computers and other equipment). This was framed in a document *Regulations on collections, services, and facilities*. (1997)

### Performance indicators

In November 1998 the Professional Advisory Board considered the *Methodology for data gathering and criteria for evaluation of the library activities and processes* as tools for monitoring the progress of several activities and services.

The *Methodology* provided an "agreed" platform for monitoring performance of the library as a whole (technical processes as well as services).

Although in the first year the majority of data were quantifiable, it is hoped that this would lead to more quality oriented data.

The overall results in the first year of assessing the data the library succeeded to *raise the awareness* of overall performance to be evaluated as an important threshold for quality assessment.

The Library took part in the Initiative of Gerard van Trier (Secretary to the CENL) and Esko Haekli (Helsinki) and had sent its comments on performance indicators for National Libraries (June 4<sup>th</sup>, 1999).

### **User survey -(for decision- making and planning)**

In 1999. the comprehensive user survey and the interview had been under way for two months, in which five hundred questionnaires had been gathered and the results are to be expected by the end of the 2000. The user satisfaction feedback would additionally help the management to evaluate the performance of various services within the library.

## **2. HANDLING OF ELECTRONIC PUBLICATIONS AND FORMATS**

Based on the Library Law from 1997. each publisher is obliged to deposit 9 copies of printed, audiovisual or electronic publication. There are plans under way how to handle electronic publications in regards to information storage and retrieval systems. At present there are 20 electronic book publishers (CD ROM) and 7 publishers of online books in Croatia and 50 publishers of only electronic journals (250 journals are only in electronic format).

The preparations for processing the electronic books are in progress in the Library as well as specification of record additions in knowledge database.

The subject list of all croatian electronic periodicals has been prepared as the first step towards their processing.

## **3. FUNDING**

In 1999. the overall budget for the NLA was 36, 603.010,83 Kn (4,766.632,10 ECU) and it was 5% lower than in the previous year.

The major budget had been allocated as follows:

<b>Books purchased</b>	<b>941.296,39 Kn (122.580, 45 ECU)</b>
<b>Subscription to foreign periodicals</b>	<b>3,488. 313,51 Kn (454.266,11 ECU)</b>
<b>Information technology (HW)</b>	<b>493.626,65 Kn (64.282,60 ECU)</b>

Additionally, by renting the seminar halls and other educational or conference facilities, or charging for some services, the library earned 2,956.307,64 Kn (384.985,57 ECU). Through various donations and Library Foundation the budget was raised for 428.975,69 Kn ( 55.863,42 ECU)

A huge problem in any considerable future development and investments in digitisation would be the present economic situation in the country and a lack of any external funding.

#### 4. STAFFING MATTERS

There are 293 FTE library staff, 117 of which (40% ) has a graduate degree and are a chartered librarians. Besides librarians there are also other professionals (curators, conservators, information professionals).

#### 5. INFORMATION TECHNOLOGY AND NETWORKS

In Croatia, there are several integrated library systems. In 1998, in order to improve access to catalogue records, 15 libraries (four of them university libraries) initiated cooperative cataloguing, using Crolist-library system. This allowed the participating libraries in 1999 to download full UNIMARC bibliographical record with corresponding UNIMARC Authority records.

#### 6. THE DIGITAL LIBRARY

During 1999 a new design and structure of home pages has been prepared, including almost every segment of the library. The planning of the web structure considered the fact that this would be the alternative library which would grow in its size and content.

Web OPAC could be accessed through Library home pages (*Crolist* ).

It has been decided that National Bibliography of Books would be published in HTML format.

The National and University Library, Croatia, cooperated in UNESCO's Memory of the World Digitisation Programme with its collection of historical manuscripts.

#### 7. LEGAL DEPOSIT OF MATERIALS

The Library Law from 1997, which governs the submission of legal deposit copies covers also the digital publications on physical media (CDROM, floppy disk) but not yet the online publications.

##### Books

Legal deposit	Exchanged	Donated	Purchased	Total
6 228 titles	/	3 109 titles	1 208 titles	10 545 titles

Periodicals -1500 titles

Newspapers - 194 titles

**Special collections** (thesis, official publications, ephemera etc.)- 3 675 volumes

**Non-Book material** - 1 642 units

**Electronic publications (CD ROM) - 2**

## 8. ACQUISITIONS

Some of the outstanding new acquisitions

Zuallart, JanIl devotissimo viaggio di Gerusalemme / fatto, et descritto in sei libri dal Sig.r Giovanni Zuallardo ... l'anno 1586 ; aggiuntovi i disegni di varii luoghi di Terra Santa et altri paesi intagliati da Natale Bonifacio Dalmata. Impresum: Stampato in Roma : per F. Zanetti, et Gia. Ruffinelli, nell'anno 1587.

mater. opis: <20>, 402, <10> str. : ilustr. ; 4o (20x16 cm) Zuallart, JanIl devotissimo viaggio di Gierusalemme / fatto, et descritti in sei libri dal Signor Giovanni Zuallardo ... l'anno, M.D.LXXXVI ; aggiuntivi i disegni in rame di varij luoghi di Terra S. et altri paesi. Impresum: In Roma : appresso Domenico Basa, 1595. mater. opis: 20, 351, <17> str. : ilustr. ; 8o (18 cm)

Klovię, Julije Bogorodica s usnulim Isusom, Svetim Josipom i Ivanom Krstiteljem> / <Julije Klovię> impresum: <1540.> mater. opis: 1 crtež : crvena pisljka ; 292 x 244 mm

Klovię, Julije <Uskrsnuęe> / <Julije Klovię> impresum: <1568.> mater. opis: 1 crtež : pero i lavirani smeši tuš ; 142 x 108 mm

Aristeas De legis divinae, ex Hebraica lingua in Graecam translatione per septuaginta interpretes ... absoluta, historia ... cum conversione Latina autore Matthia Garbitio impresum: Basileae : Per Joannem Oporinum, 1561 mater. opis: /24/, 87, 98, /13/ str. ; 8o

Aristeas De legis divinae ex Hebraica lingua in Graecam translatione per septuaginta interpretes ... historia Graeco-latina ex Mathiae Garbitii translatione ... Francofurti : Impensis P. Musculi et R. Pistorii, 1610 mater. opis: 8o

Aristeas Historia LXXII interpretum /Graece et Latine ex versione Matthiae Garbitii ... Ed. Humphredus Hody./ Impresum: Oxonii : E Theatro Sheldoniano, 1692 mater. opis: /4/ + 144 pag. + tab. ; 8o

### Several editions of Vezdin

Vezdin, Ivan Filip

Alphabeta Indica id est Granthamicum seu Samscredamico-malabaricum, Indostanum sive Vanarense, Nagaricum vulgare et Talinganicum. /Auctore fr. Paulino a s.Bartholomaeo/Impresum: Romae : Typis S. Congregationis de prop. fide, /1791/mater. opis: 24 pag. ; 8o

Vezdin, Ivan Filip Alphabeta Indica id est Granthamicum seu Samscredamico - Malabaricum, Indostanum sive Vanarense, Nagaricum vulgare Talinganicum impresum: Romae : Typis Sac. Congregationis de Propag. Fide, 1791 mater. opis: 24 str. ; 8o (19 cm)

Vezdin, Ivan Filip Centum adagia Malabarica : cum textu originali et versione Latina / nunc primum in lucem edita a P. Paulino a S. Bartholomaeo ... impresum: Romae : Apud Antonium Fulgonium, 1791 mater. opis: 12 str. ; 4o (24 cm)

Vezdin, Ivan Filip Jornandis de var Hunnorum / auctore P. Paulino a S. Bartolomeo ... impresum: Romae : Apud Antonium Fulgonium, 1800 mater. opis: 12 str. ; 4o (24 cm)

Vezdin, Ivan Filip Musei Borgiani Velitris codices manuscripti Avenses, Peguani, Siamici, Malabarici, Indostani animadversionibus historico-criticis castigati et illustrati. Accedunt Monumenta inedita, et cosmogonia Indico-Tibetana / Auctore P. Paulino a S. Bartholomaeo ... impresum: Romae : Apud Antonium Fulgonium, 1793 mater. opis: XII, 266 str., <3> lista s tablama (1 presavijen) : ilustr. ; 4o (26 cm)

Vezdin, Ivan Filip Scitismo sviluppato in risposta alla lettera del signore conte Castone della Torre di Rezzonico su' monumenti Indici del Museo Borgiano di Velletri impresum: <S. l. : s. n., s. a.> mater. opis: 24 str. ; 4o (24 cm)

## **9. PRESERVATION AND CONSERVATION**

The emphasis in preservation activities was on microfilming older croatian newspapers by new microfilming camera. During the last year 14 563 microfilm shots of newspaper have been made and additionally 91 178 units from special collections.

Special attention in preservation was given to archive newspaper collection which was applied to more than 3 442 units.

The regular preventive care for the open access collection, total of 8 076 units, has been accomplished very successfully. The library curators were active in giving professional advice and proposing measures for preservation for the threatened collections of the franciscan monasteries along the Adriatic coast.

Curative preservation (lamination) has been carried out on 37 265 leafs and 2 669 manuscript leafs had been restored manually.

## **10. SERVICES TO THE READERS**

The Library is opened for public 6 days/72 hours per week. Due to its dual function the library is very heavily visited. The majority of users are students, but among the users are faculty staff, researchers, and general public as well.

### **Information retrieval**

The main activities were concentrated on enquiry work, information retrieval and helping the users in different subject searches. More than 17 000 subject searches has been made, 22 631 bibliographic information, 240 000 bibliographic information has been obtained through the Internet.

We are aware of the fact that the number of users who are consulting library home pages is increasing and we plan to raise the service quality by new design and contents of the web pages.

### **Reading rooms**

Reading rooms are situated on seven floors, including special collections.

Reading rooms on the third and the fourth floor have open book access with 45 000 volumes.

From the closed stack the users have borrowed 53 742 volumes. Ten carrels equipped with IT facilities, and rented per day are also very heavily used.

Special collections (Music Collection, Maps Collection, Prints and drawing collection, Rare Books and Manuscripts Collections) had more than 5 216 users and Periodical reading room had 15 855 users.

### **Circulation**

Throughout the year there were 127 149 books in circulation. The library had borrowed 12 894 volumes.

### **International library loan**

The library has fulfilled successfully 877 demands for loan, and for various exhibitions outside the library 1 782 volumes and 2 313 volumes of periodicals have been supplied.

### **Education**

Regular educational training courses for users are organised twice a week. Thirteen programs of CPE were organised for librarians in the library. Librarians from other libraries throughout Croatia attended 13 seminars on CroList library systems. Several seminars on school library program has also been organised.

### **Wider Public Access**

The Library offers wider public access to the various exhibitions, concerts or other suitable cultural events which are organised in its public area near the main entrance hall. The majority of the exhibitions are organised due to the valuable collections of books, journals, manuscripts, maps, prints and drawings, printed music etc.

The Library provides guided tours free of charge, but according to the prior bookings in advance, for various groups: from undergraduates to graduates, or by demand, for various groups.

## **11. CULTURAL EVENTS, EXHIBITIONS AND PUBLISHING**

Organisation of exhibitions is concentrated mainly on anniversaries and special events and in 1999, the National and University Library had organised 15 exhibitions on its premises.

Every exhibition has been accompanied by the printed catalogue.

- *Albert Einstein*. Philosopher and Scientist.
- *Bohumil Hrabal (1914.-1997.)* Exhibition of photographs, books and documents, celebrating his 85<sup>th</sup> anniversary. NUL with the cooperation with Embassy of the Tschech Republic.

- *Croatian Glagolitic and Croatian Cyrillic in the National and University Library.*
- *Bartol Kašić in the National and University Library.*
- *Henryk Sienkiewicz (1846.-1916) and his traits in Croatia.* NUL in cooperation with Embassy of the Republic of Poland.
- *Aleksandar Sergejevič Puškin (1799.-1837),* on the occasion of his 200<sup>th</sup> birth anniversary. NUL in cooperation with Embassy of the Russian Federation.
- *The Development of the Tschech governing and government symbolic.* NUL in cooperation with the Embassy of the Tschech Republic and Department for Tschech language and literature /Faculty of Philosophy, Zagreb.
- *Typographia Trattneriana in the Rare Book Collection of NUL.* NUL in cooperation with the Austrian Cultural Institut, Zagreb.
- *Emil Zola- photographer.* Exhibition of photographs, pictures and books from NUL collection. Exhibition of NUL in cooperation with the French institute in Zagreb.
- *In Memoriam Dr. Hubert Pettan, composer.* for the occasion of his 10<sup>th</sup> anniversary of death. Exhibition of autographs from rara of the music collection.

### **Exhibitions outside the library**

- *Marko Marulić.* Book exhibition, Zagreb
- *Croats-Christianity, Culture and Art.* Vatican, Museums of Vatican-
- *Bartol Kasic e la ligua croata ne Rinascimento e nel barrocco.* Universita Gregoriana.
- *Pictures of Peace- Croatia rediviva during the Karlovac Peace 1669.* Exhibition of Books, Zagreb. Craotian History Museum.

The Library publishes the National Bibliography of Books, the National Bibliography of Articles and the National Bibliography of Serials  
The Croatian Retrospective Bibliography covering the period of 1835-1940 is complete with its 25<sup>th</sup> volume.

The library publishes monthly CIP bulletin, and various leaflets for users.

### **12. LIBRARY CO-OPERATION**

The Library is a member of the Standing Committee on UNIMARC, a member of CENL and CERL for which it organized the meeting of the Consultancy Group and the Executive Board form 17<sup>th</sup> to 18<sup>th</sup> September 1999.

The National and University Library has a standing representative in ELAG, and holds a membership in Austrian Insitute for South and Southeast Europe, in Vienna.

The library was coordinating the international project *Handbuch Deutscher Historische Buchbestände in Europa*, which included 40 libraries in Croatia.

As a part of CPE program the international exchange of librarians has been organised -at the University of Oxford and National Library of Tschech Republic.

The most pleasant professional event in the Library during the last year was the 28<sup>th</sup> Conference ABDOS, organised in cooperation with the Croatian Library Association and Südosteuropa Gessellschaft (SOG).

### 13. MAJOR CELEBRATIONS (ANNIVERSARIES AND EVENTS)

The major event was dedicated to the celebration of Croatian Book Day (22<sup>nd</sup> April). Besides the Round table on all aspects of book in Croatia it provided a multi media presentation and the videoconference. Simultaneously it provided the possibilities for discussion on all other four university libraries in Osijek, Rijeka and Split.

At the plateau in front of the library the publishers could display their production in informal way.

### 14. Supplement - ORGANISATION CHART

