1. MANAGEMENT OF THE LIBRARY

National and University Library, functioning continuously for nearly 4 hundred years, has been fulfilling for a last 130 years its double function: as national library of Croatia and as university library of the University of Zagreb. The Library is governed by the Library Board, who has 9 members: 3 representatives from the Ministry of Science and Technology, 3 representatives from the Ministry of Culture and 3 representatives from the Library. The mandate of representatives in the Library Board is allocated for the period of 4 years. Last year, new Regulation for organisational constitution was appointed, and new organisation has been established, represented here by the organisational chart. At the head of the Library is general director, who was, at the end of 2002 year, re-elected for a period of next 4 years.

Library management has proceeded within its legal and program assignments, from which we could point out its substantial strategical directions of the development: integrity of the national fund including electronic publications, acquisition (consortial) of electronic publications/bibliographic and full text databases, continuing work on current and retrospective bibliographies, retrospective conversion of card catalogue, digitalisation of Library collections, co-operative cataloguing and Union Catalogue, development of library network in Croatia with special regard for library network within the University of Zagreb, preservation, further Library information equipping and continuing education of librarians.
2. HANDLING OF ELECTRONIC PUBLICATIONS AND FORMATS, INCLUDING NEW LEGISLATION

According to the Statement of Practice for the Voluntary Deposit of Electronic Publications, signed by the Conference of European National Librarians and Federation of European Electronic Publishers, special contracts with technical specifications are being concluded between the Library and the publishers of electronic publications for the submission of electronic publications. The electronic publications (on physical carriage and online) are being processed on a regular basis and made available for the users.

The National and University Library takes part in international activities to standardise long-term archiving of digital documents for preservation purposes, in particular through the TEL project and RLG research programs.

3. FUNDING

NUL is financed mainly from the State budget. The gross budget in 2002 (for salaries and others expenses) was 46,605,789.31 HRK that equals 6,300,000.00 EUR. 45,041,221.82 HRK was provided by the State budget, and the residue of Library income by charging some user services.

The budget has been allocated as follows:

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount (HRK)</th>
<th>Equivalent (EUR)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries</td>
<td>18,186,020.12</td>
<td>2,424,802.69</td>
</tr>
<tr>
<td>Material expenses</td>
<td>17,822,726.18</td>
<td>2,376,363.50</td>
</tr>
<tr>
<td>Book acquisition</td>
<td>4,038,468.89</td>
<td>538,462.50</td>
</tr>
<tr>
<td>Technical equipment</td>
<td>539,435.01</td>
<td>71,924.67</td>
</tr>
<tr>
<td>Investments</td>
<td>573,806.26</td>
<td>76,507.50</td>
</tr>
<tr>
<td>Other expenses</td>
<td>1,500,000.00</td>
<td>200,000.00</td>
</tr>
</tbody>
</table>

4. LEGISLATION

The preliminary steps for the preparation of new Library Law, with special concern to the National and University Library and the Legal Act for deposit copy, has been undertaken. The present Library Law dates from 1997.

5. BUILDINGS

A new Library building has been finished and opened for the public in 1995, after what it has been no additional enlargements or the reconstructions.

6. STAFFING MATTERS

A new organisation consists of seven departments, which is believed to provide more efficient operation.
There are 302 FT library employees, of whom 42% (128 employees) hold university diploma and some of them a postgraduate and doctoral degree.

Beside librarians there are also other professional staff, curators, conservators and information professionals. Some departments depend on part time workforce.

The NUL is maintaining training activities at a high level. According to plan and organised through the Training Center, with residence in the NUL, Library precede the continuing education not only for its employees but also for all librarians in Croatia.

7. INFORMATION TECHNOLOGY AND NETWORKS

The integrated library system CROLIST, developed by the National and University Library and the UNIBIS Company, Zagreb, is used as a cooperative cataloguing platform for 30 other libraries in the country.

In cooperation with CARNet (Croatian Academic Research Network) Library prepare the implementation of wireless technology. There is an arrangement for more active integration of the Library within the University of Zagreb, taking in consideration the preparation of a new Law in field of Science and High Education. There has been also an arrangement for documentation about the program for developing a library network between the NUL and other libraries in Croatia.

The Library has completed the arrangements for the systematic digitalisation of rare books, manuscripts and newspapers. During the report period, Library realised the publication of the National bibliographies in HTML (URL: http://www.nsk.hr/bibliografije/) and on CD-ROM.

8. THE DIGITAL LIBRARY

On its official web site, NUL represent almost all library activities and services, among them three main databases (NUL-OPAC, Union catalogue and ISIP catalogue - catalogue of the International Permanent Exhibition of Publications), a gateway to Cooperative catalogue, and a directory of online information resources. Web site contains also a virtual walking tour discovering both the public and official premises of the Library.

9. LEGAL DEPOSIT OF MATERIALS

Due to the regulations of the Library Law from 1997 and its article on legal deposit, the National and University Library received 4,955 book titles, 174 electronic books, and purchased additionally 3,158 titles of Croatian books. The library collection has been enriched by 1,624 Croatian serial titles, 205 newspaper titles, and 170 electronic serial publications.

The legal deposit of special publications including dissertations and master thesis, Croatian official publications and ephemera consist of 8,843 units. Non-book material, received due to legal deposit, consists of 7,763 units.

The Library receives 9 legal copies that are distributed among 7 libraries. Two copies of each publication are deposited in the Library.
10. ACQUISITIONS

The acquisition of foreign materials was distributed as follows:

<table>
<thead>
<tr>
<th></th>
<th>Acquisition</th>
<th>Exchange</th>
<th>Donations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foreign books</td>
<td>1,502</td>
<td>501</td>
<td>1,613</td>
</tr>
<tr>
<td>Journals</td>
<td>640</td>
<td>280</td>
<td>312</td>
</tr>
<tr>
<td>Electronic publications</td>
<td>140</td>
<td>98</td>
<td>1</td>
</tr>
</tbody>
</table>

The acquisition of foreign books and materials is being coordinated by Library Acquisition Committee, which approves the purchasing and allocates the funds.

The Rare Books Collection was enriched by some outstanding acquisitions: documents from a legal process of Petar Zrinski and Fran Krsto Frankopan from 1671, books of Nikola Vitov Gučetić, D. Baglivi and M. Marulić, 40 letters from Nobel prise winner I. Andrić, and one valuable copperlate map of W. Lazius from 1563.

Special efforts were focused on the acquisition of Croatian books published outside Croatia, and serials as well.

The University of Zagreb and three other universities in Croatia have signed the consortium licence agreement for access to electronic full texts.

Considerable results are gained in exchange program with 50 libraries.

11. PRESERVATION & CONSERVATION

Cleaning and disinfecting as preventive preservation techniques were applied to old Croatian newspapers and were considerably more effective than in previous years. Various curative methods including restoration were applied on books and periodicals as well as manuscripts. Beside the main activities in preservation of Library's own collections counselling services on a smaller scale had been provided for other libraries. Thus, the complete fund of the parish library in Skradin (circa 4,500) has been restored.

In the framework of the preventive protection 43,824 microfilm shots of the older Croatian newspapers has been done, and 75,947 microfilm shots of material from the special collections and additionally 94,120 copy shots.

The department for restoration, applying lamination technique, has restored 11,324 sheets of newspapers, 15,908 pages of books and journals and 5,228 manually restored manuscripts and various publications.

12. SERVICES TO READERS

Library is open 72 hours a week and it had 16,180 newly registered users, mainly students of the Zagreb University. The daily average of visits is 1,400. Bibliographic and reference services including electronic resources are provided by the Central Reference and subject specialists in reading rooms with open access provide assistance in subject database searches. International Permanent Exhibition of Publications and four
special collections (Manuscripts and Rare Books, Printed Music, Prints and Drawings and Maps collection) provide additional and more specialised user services.

In the report period, over 400,000 users visited the reading rooms or were using various information services. The Library loaned 192,903 items this year. The WebPAC registered 10,294,910 hits.

Library web site (http://www.nsk.hr) has been updated by 163 new web pages. The web site has 52,630 users, or 267,641 visits. The Intranet has many internal documents and images covering circa 1,500 documents.

The Library is responsible for provision of interlibrary loan. The Library supplied 720 loans in Croatia and 180 loans abroad.

More than 2,000 visitors had a library tour that have been organised in 73 groups. Except the visitors from Croatia, the Library has organised visit tour for 16 groups with more than 150 foreign visitors.

13. CULTURAL EVENTS, EXHIBITIONS AND PUBLISHING

Library is a notable place in the capital Zagreb for organisation of various cultural events, round table discussions, exhibitions or concerts.

Exhibitions are organised in cooperation with foreign embassies or cultural centres in Zagreb.

MAJOR EXHIBITIONS:

- **The Czech Republic at the end of millennium** - poster exhibition organized by Ministry of foreign affairs of Czech Republic.
- **Passion Heritage in Collection of music and audio materials of NUL.**
- **Croatian viticulture and wine business in written words** - exhibition in cooperation with the Faculty of Agriculture in Zagreb and Gospodarski list, Zagreb.
- **200 years of Russian Ministry of Foreign Affairs** - exhibition on the occasion of 10 years of diplomatic relations between Russian Federation and Republic of Croatia.
- **Ex libris from Drago Trumbetaš: 1984. - 2002.**
- **Library of Martinis-Marchi family from Split** - in cooperation with Archaeological museum in Split and University library in Split.
- **Public libraries in Republic of Croatia.**
- **100 years of Croatian Cultural Society "Napredak".**
- **UN in Croatia - Croatia in UN** - in cooperation with the United Nations in Croatia
- **One hundred years of Croatian serials in emigration 1900. - 2000.** - in cooperation with International Center for Cultural Services

EVENTS:

- Presentation of two books: **First ten Croatian years - Croatian culture in Czech Republic 1992. - 2002.** and **Small Croatian-Czech biography lexicon** - in cooperation with the Embassy of the Republic of Croatia in Prag.
- Presentations of several new books published in Croatia

CONCERTS:
The library organised 8 concerts, and traditional concerts for Christmas and Easter, free of charge, which have more and more public every year.

PUBLISHING:
• The National Bibliography of Books - Series A
• The National Bibliography of Articles - Series B
• The National Bibliography of Serials - Series C
• Monthly, CIP newsletter.

ELECTRONIC PUBLISHING:

• The National Bibliography of Books - Series A on CD-ROM
• Online version of The National Bibliography of Books - Series A
• Online version of The National Bibliography of Articles - Series B
• Online version of The National Bibliography of Serials - Series C
• Online version of Books in print - CIP newsletter

MISCELLANEOUS:

• Catalogues of exhibitions

14. LIBRARY CO-OPERATION
The Library is gradually increasing its national and international cooperative initiatives. Internationally it is an active member of CENL, of Oesterreichische Ost-und Suedosteuropa Institute in Vienna, of various IFLA Committees and Round tables. A considerable number of librarians are active participants at the national and international cultural events and conferences and some has been on international grants abroad (USA and Europe).
The Library takes part in international programmes, ISBN, ISMN and ISSN, regularly attending the annual conferences.
This year, the Library successfully organised 27th International ISSN Directorial Meeting.

15. MAJOR CELEBRATIONS
Celebrating Anniversary of the National and University Library on 22nd February, Library assign the award "Matko Rojnić" in 3 categories - to the most deserving staff member, to retired one, and to outside collaborator.

16. OTHER NOTABLE INFORMATION

<table>
<thead>
<tr>
<th></th>
<th>2002</th>
</tr>
</thead>
<tbody>
<tr>
<td>Budget</td>
<td>6,300,000.00 EUR</td>
</tr>
<tr>
<td>Legal deposit, Acquisition, Exchange &amp; Dons (titles)</td>
<td>38,776</td>
</tr>
<tr>
<td>Loans</td>
<td>124,923</td>
</tr>
<tr>
<td>Users enrolled</td>
<td>16,180</td>
</tr>
<tr>
<td>Visitors per day</td>
<td>1,400</td>
</tr>
<tr>
<td>Staff in FTE</td>
<td>302</td>
</tr>
</tbody>
</table>