1. MANAGEMENT OF THE LIBRARY

The Library Board has been appointed for the mandate of four years. It has 9 members: 3 representatives from the Ministry of Culture, 3 representatives from the Ministry of Science and Technology and 3 representatives from the Library. The Library, which has a history of four hundred years, still holds its dual function of the National Library and University Library.

The plans of the library have been strategically directed towards the handling of electronic publications, the retrospective conversion of the NUL card catalogue, the digitalisation of NUL collections and manuscripts, continuing work on retrospective bibliographies, cooperative cataloguing and union catalogue of serials, the networking, the consortium licence agreement for access to electronic fulltext databases, the National Bibliographies in digital formats (CDROM and HTML), and the continuing education of librarians.

2. HANDLING OF ELECTRONIC PUBLICATIONS AND FORMATS, INCLUDING NEW LEGISLATION

The Library took the initiative in developing contacts and relations with publishers of electronic publications. According to the Statement of Practice for the Voluntary Deposit of Electronic Publications, by the Conference of European National Librarians/Federation of European electronic publishers the Library has organised the Round Table on Electronic Publications and Their Deposit, Archiving and Usage. The process of systematic gathering of electronic publications as legal deposit, bestowed upon the Contract and technical specification for submission of publications between the publishers of electronic publications and the Library, begun this year. The text is published on the Library website.

The National and University Library is taking part in international activities to standardise long-term archiving of digital documents for preservation purposes, in particular through the TEL project and RLG research programmes.

3. FUNDING

NUL is financed directly from the State budget. The gross budget in 2001 was 44,208,898.44 Kn that equals 5,972,561.25 EUR.

Charging for some user services provided additional funding.
4. LEGISLATION

Regarding the matters of Library legislation it remained the same. The most recent Library Law dates from 1997.

5. BUILDINGS

There has been no additional reconstruction regarding the library building.

6. STAFFING MATTERS

The new organisation consists of seven departments, which is believed to provide more efficient operation. There are 302 FT library employees. 41.7% of them hold university diploma and some of them a postgraduate and doctoral degree. Beside librarians there are also other professional staff, curators, conservators and information professionals. Some departments depend on part time workforce. The NUL is maintaining training activities at a high level. During the report period, the Library started with coordinated program of continuing education of librarians in Croatia within the Training Center situated in the National and University Library.

7. INFORMATION TECHNOLOGY AND NETWORKS

The integrated library system CROLIST was developed by the National and University Library and the UNIBIS Company, Zagreb, is used as a cooperative cataloguing platform for more then 20 other libraries in the country. The retrospective conversion of the catalogue was followed by the revision of the closed stack.

In cooperation with CARNet (Croatian Academic Research Network) Library started with implementation of wireless technology. This project is believed to further the more active integration of the Library with the University of Zagreb.

Regarding the new information technology, the Library has new network server SAN 3800, and a device for storage of large amount of data SAN COMPAQ TaskSmart N2400, necessary platform for virtual library.

8. THE DIGITAL LIBRARY

The web pages of NUL include almost all activities of the library, among them also two main databases (NUL-OPAC and ISIP - catalogue of the International Permanent Exhibition of Publications), and a gateway to Cooperative catalogue. Web pages contain also a virtual walking tour discovering both the public and official spaces of the library.

In the pilot project of digitalisation carried out during four weeks, 10 codices and 23 rare books from Manuscripts and Rare Books Collection, 7 maps from 16th and 17th century and manuscript map from 19th century has been digitised. Altogether, 4,000 image pages had been digitised.

The Library has completed the arrangements for the systematic digitalisation of rare books, manuscripts and newspapers.

During the report period Library was taking the necessary technological steps forward the final realisation to publish the National bibliographies in HTML and on CDROM.
9. LEGAL DEPOSIT OF MATERIALS

Due to the regulations of the Library Law from 1997 and its article on legal deposit the National and University Library received 3,876 book titles and purchased 115 titles additionally. The library collection has been enriched by 1,515 Croatian serial titles and 200 newspaper titles.

The legal deposit of special publications including dissertations and master thesis, Croatian official publications and ephemera consisted of 8,262 units. Non-book material received due to legal deposit consisted of 2,748 units.

The Library receives 9 legal copies that are distributed among 7 libraries. Two copies of each publication are deposited in the Library.

10. ACQUISITIONS

The acquisitions were distributed as follows:

<table>
<thead>
<tr>
<th></th>
<th>Acquisition</th>
<th>Exchange</th>
<th>Donations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Books</td>
<td>1,516</td>
<td>537</td>
<td>1,090</td>
</tr>
<tr>
<td>Newspapers</td>
<td>766</td>
<td>619</td>
<td>276</td>
</tr>
<tr>
<td>Electronic publications</td>
<td>43</td>
<td>101</td>
<td>35</td>
</tr>
</tbody>
</table>

The acquisition of the foreign books and materials is being coordinated by Library Acquisition Committee, which approves the purchasing and allocates the funds. The valuable manuscripts of the famous Croatian writer Miroslav Krleža enrich the collection of manuscripts. The Rare Books Collection was enriched by some outstanding acquisitions: a Missal, dating from 14th c. and the testament of Petar Hektorović, from 1554.

Special efforts were focused on the acquisition of Croatian books published outside Croatia, books and serials as well.

The University of Zagreb and three other universities in Croatia have signed the first consortium licence agreement for access to electronic full texts.

Considerable results are gained in exchange program with 50 libraries.

11. PRESERVATION & CONSERVATION

Cleaning and disinfecting as preventive preservation techniques were applied to old Croatian newspapers and were considerably more effective than in previous years. Various curative methods including restoration were applied on books and periodicals as well as manuscripts. Beside the main activities in preservation of Library's own collections counselling services on a smaller scale had been provided for other libraries.

In the framework of the preventive protection 74,513 microfilm shots of the older Croatian newspapers has been done, and 90,809 microfilm shots of material from the special collections and additionally 148,627 copy shots.

The department for restoration, applying lamination technique, has restored 12,795 sheets of newspapers, 20,182 pages of books and journals and 3,937 manually restored manuscripts and various publications.

12. SERVICES TO READERS

Library is open 72 hours a week and it had 14,777 newly registered users, mainly students of the Zagreb University (90%). The daily average of visits is 1,400. Bibliographic and reference services including electronic resources are provided by the Central Reference and subject specialists in reading rooms with open access provide assistance in subject database searches. International Permanent Exhibition of Publications and four
special collections (Manuscripts and Rare Books, Printed Music, Prints and Drawings and Maps collection) provide additional and more specialised user services.

In the report period, 414,534 users visited the reading rooms or were using various information services. The Library loaned 169,215 items this year. The WebPAC registered 7,000,000 hits.

Library website (http://www.nsk.hr) was enriched by 329 new html pages. The site with daily average of 2,000 visits is awarded LibrarySpot recommended site. The Intranet has many internal documents and images covering circa 1,300 documents.

The Library is responsible for provision of interlibrary loan. The Library supplied 674 loans in Croatia and 196 loans abroad.

More than 2,000 visitors had a library tour which have been organised in 89 groups.

13. CULTURAL EVENTS, EXHIBITIONS AND PUBLISHING

Library is a notable place in the capital Zagreb for organisation of various cultural events, round table discussions, exhibitions or concerts.

Exhibitions are organised in cooperation with foreign embassies or cultural centres in Zagreb.

MAJOR EXHIBITIONS:

- **Light in Wilderness**, exhibition of photographs of Tauna Kohonen (Finland) accompanied by book exhibition from library's collection.
- **Forschen in Deutschland**, poster exhibition with book exhibition from Goethe Institute.
- **Marko Marulić in the National and University Library**, in celebration of 550 years of the birth of the writer - "Father of Croatian Literature".
- **Herzliche Gruesse** - multimedia exhibition with Goethe Institute in Zagreb.
- **Remembrance on 125th birth anniversary of Vladimir and 110th birth anniversary of Juraj Stahuljak** - exhibition of printed music from Music Collection.
- **Celebration of 450th birth anniversary of Faust Vrančić**, Croatian inventor, philosopher and writer.
- **One century of Croatian books written and published by emigrants (1900-2000)**, a book exhibition.
- **Two centuries of Croatian-Swedish translations** in cooperation with Embassy of the Kingdom of Sweden from Zagreb and the Swedish Institute from Stockholm.
- **Expressionism in Croatian Literature and Art** in cooperation with Zagreb Public Libraries.

EVENTS:

- Presentation of the book "The Electronic Book" by Daniela Živković, PhD.
- **Round Table discussion on Miroslav Križa**, a great Croatian writer, on occasion of twenty years of his death.

CONCERTS:

In order to help children with diabetes, to raise the funds for renovation of Health tourist canter in Lipik, two concerts have been organised in entrance hall of the Library.

The library organised traditional concerts for Christmas and Easter, free of charge, which have more and more public every year.

PUBLISHING:

- The National Bibliography of Books - Series A
- The National Bibliography of Articles - Series B
- The National Bibliography of Serials - Series C
- Monthly, CIP newsletter.

MISCELANNEA:
14. LIBRARY CO-OPERATION

The Library is gradually increasing its national and international cooperative initiatives. Internationally it is an active member of CENL, of Oesterreichische Ost-und Suedosteuropa Institute in Vienna, of various IFLA Committees and Round tables. A considerable number of librarians are active participants at the national and international cultural events and conferences and some has been on international grants abroad (USA and France).

The Library is taking part in international programmes, ISBN, ISMN and ISSN, regularly attending the annual conferences.

The library successfully organised two international events:

- **E-Serials in Libraries** in cooperation with the University Library, Bratislava and with the support of the ISSN Centre, Paris, University Library Karl Franzens from Graz, Austria and financially supported by the Oesterreische Ost-und Suedostinstitute from Vienna.

- **CROINFO2001** - International Conference in cooperation with Pliva Pharmaceutical Firm, Zagreb in Dubrovnik dealing with knowledge management in information environment.

15. MAJOR CELEBRATIONS

Celebrating its Day on every February, 22nd, the National and University Library assign an award "Matko Rojnić“ in three categories - to the most deserving staff member, to retired one, and to outside collaborator.

16. OTHER NOTABLE INFORMATION

<table>
<thead>
<tr>
<th></th>
<th>2000</th>
<th>2001</th>
</tr>
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<tbody>
<tr>
<td><strong>Budget</strong></td>
<td>4,807,038.80 EUR</td>
<td>5,972,561.25 EUR</td>
</tr>
<tr>
<td>Legal deposit, Acquisition, Exchange &amp; Dons (titles)</td>
<td>37,845</td>
<td>42,342</td>
</tr>
<tr>
<td><strong>Loans</strong></td>
<td>145,223</td>
<td>169,215</td>
</tr>
<tr>
<td><strong>Users enrolled</strong></td>
<td>18,388</td>
<td>34,500</td>
</tr>
<tr>
<td><strong>Visitors per day</strong></td>
<td>1,296</td>
<td>1,400</td>
</tr>
<tr>
<td><strong>Staff in FTE</strong></td>
<td>298</td>
<td>302</td>
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