

ANNUAL REPORT TO CENL 2017

Country: **Croatia**

Library: **National and University Library in Zagreb**

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Full version of the report (in Croatian) is available at: <http://www.nsk.hr/izvjesca-0-radu/>

Mission

The National and University Library in Zagreb has a dual mandate – it is the national library of Croatia as well as the main library of the University of Zagreb. The Library is responsible for collection, cataloguing, processing, archiving, protection, long-term preservation and making available to the public its entire collection and especially the national collection *Croatica* that is acquired based on legal deposit copy. As the major research library of the University of Zagreb, the Library also collects and stores foreign literature. The Library performs scientific, research and development activities with the aim to support, organise and develop the library system of the Republic of Croatia.

Legal status and management

Founded and financially supported by the Croatian government the Library reports to the Ministry of Science and Education and the Ministry of Culture. The current Law on Libraries dates from 1997, and the new law is in preparation.

The chief executive is the director general and the Governing board consists of nine members, representing the Ministry of Science and Education, Ministry of Culture and the Library.

Major achievements and general overview of activities

All the fundamental library activities were continued. Some important achievements are listed below.

Increased use of digital materials and services is ongoing and digital services are continuously developed and improved. Four thematic digitisation projects were finished and a new portal on Croatian Glagolitic script was in development. Although the number of physical users is slightly diminishing, the number of virtual users is growing steadily (online catalogue, Library web page, different portals, e.g. Digitised Historic Newspapers and Journals, Croatian Web Archive, Digital collections, etc. as well as virtual exhibitions). The presence on social networks was intensified during the last year as well.

The Library, with its partners, is responsible for the following digital repositories Croatian *Digital Theses Repository* <https://zir.nsk.hr/>; Croatian *Digital Dissertations Repository* <https://dr.nsk.hr/>; *University of Zagreb Repository* <https://repositorij.unizg.hr/>.

Union Catalogue of Libraries in the System of Science and University Education was launched.

The service *Hrvatski UDK online*, full version of Universal Decimal Classification in Croatian was developed for the use of entire Croatian library community.

The Library is in charge of the five-year project *Increase of access to electronic resources of scientific and technical information (E-resources)* which was launched in November 2016. The project supports the Croatian scientific and academic community and is financed by European Social Fund.

Participation in the national project: Creation, publishing and maintenance of national cataloguing rules continued

The Library is in charge of the implementation of the projects: Application of ISO standards for electronic collection, reporting and archiving of statistical data for all types of libraries, Central Croatian author royalties portal, Central portal for public libraries.

Within the framework of the project *Green Library for Green Croatia* several events and professional meetings were organised.

Croatian Office for DOI was created.

Cooperation with national and international institutions

The cooperation with national and international institutions continues. The Library and its staff participate in numerous European and international organisations, networks and projects including IFLA, CENL, CDNL, LIBER and so on.

The Library regularly contributes data to international identifier networks (ISBN, ISMN, ISSN), but also VIAF, Europeana and others.

As a follow up of the international project *Collections of South and East Europe in Europeana (CSEEE)* that the Library coordinated in 2015 in cooperation with the *European Library* an exhibition *Picture This! Vintage Postcards of Southeastern Europe* exhibition was published on Europeana collections followed by a competition on social media.

Conferences, cultural events, exhibitions, publications

The Library organised conferences and meetings, alone and with partners. The following deserve special mention: 8th Festival of Croatian digitisation projects and 11th Conference of Croatian public libraries.

Representatives of the Library actively participated at numerous events in Croatia and abroad and gave presentations.

The activities also include organisation of lectures, book promotions, exhibitions, celebrations and other events like Exhibition *Sacred tongue of our Grandparents* (Sofia, Bulgaria), *6th Miroslav Krleža festival*, international exhibition *Miranda – the Roma Holocaust*, 25th anniversary of Croatia's membership in UN.

The Library publishes national bibliographies (51 new issues in 2017, available online at <http://bibliografija.nsk.hr>) and other print and electronic publications: catalogues, manuals, instructions, guides and so on.

Key facts and figures for 2017

Acquisitions:

15,705 items of books

10,041 journal issues

29,273 newspaper issues

Users:

10,588 users registered during the year

Close to 2,000,000 visits to digital contents

Over 10,800 registered user on Library's social networks

Staff:

304 people, about two thirds are library staff

Budget:

11.2 million EUR¹

¹ The Library budget remained unchanged; the increase is due to 2.6 million EUR allocated through the ESF project for the subscription of electronic resources for the Croatian scientific and academic community.