MISSION
The National and University Library in Zagreb has a dual mandate – it is the national library of Croatia as well as the main library of the University of Zagreb. The Library is responsible for collection, cataloguing, processing, archiving, protection, long-term preservation and making available to the public its entire collection and especially the national collection *Croatica* that is acquired on the basis of legal deposit copy. As the major research library of the University of Zagreb the Library also collects and stores foreign literature. The Library performs scientific, research and development activities with the aim to support, organise and develop the library system of the Republic of Croatia.

LEGAL STATUS AND MANAGEMENT
Founded and financially supported by the Croatian government the Library reports to the Ministry of Science, Education and Sport and the Ministry of Culture. The current Law on Libraries dates from 1997.

The chief executive is the director general and the Governing board consists of 9 members, representing the Ministry of Science, Technology and Sport, Ministry of Culture and the Library. The new director Tatičana Petrić, PhD was nominated on 1st September 2015.

New organisational structure was prepared and the actual reorganisation is going to take place from February 2016.

MAJOR ACHIEVEMENTS AND GENERAL OVERVIEW OF ACTIVITIES
All the fundamental library activities were continued.

A system for management of digital and digitised resources has been developed continuously and digitisation continues through regular activities and projects. The number of users to various portals with digital content (e.g. Digitised Historic
Newspapers and Journals, Croatian Web Archive, virtual exhibitions) grows steadily each year.

Increased use of digital materials and services is ongoing and thus digital services are continuously developed and improved. Although the number of physical users is slightly diminishing, the number of virtual users is growing steadily. The presence on social networks has been intensified during the last year as well.

The Library participated with its partners in the creation of national repositories of electronic theses and electronic dissertations.

The service *Hrvatski UDK online*, full version of Universal Decimal Classification in Croatian was established.

Among national project and programmes aimed at support of Croatian library community are: Creation, publishing and maintenance of national cataloguing rules, Application of ISO standards for electronic collection, reporting and archiving of statistical data for all types of libraries, Central Croatian author royalties portal, central portal for public libraries.

**Cooperation with national and international institutions**
The cooperation with national and international institutions continues. The Library and its staff actively participate in numerous European and international organisations, networks and projects featuring: IFLA, CENL, CDNL, LIBER and so on.

The Library regularly contributes data to international identifier networks (ISBN, ISMN, ISSN), but also VIAF, the European Library, Europeana and others.

A few international projects should be singled out: Collections of South and East Europe in Europeana (CSEEE) (coordinated by the Library, in cooperation with the European Library), Information literacy for senior high-school students in Ethiopia, for the National Archive and Library Agency of Ethiopia, financially supported within the framework of the UNESCO 2014-2015 participation programme.

**Conferences, cultural events, exhibitions, publications**
The Library organised seven conferences and meetings, alone and with partners. The following deserve special mention: 10th Conference of Croatian public libraries, 5th Festival of Croatian digitisation projects and Library Coordination Group meeting of TEL partner libraries.

Representatives of the Library actively participated at numerous events in Croatia and abroad and gave presentations.

The activities also include organisation of lectures, book promotions, exhibitions, celebrations and other events like: Days of Macedonian Literature in Croatia, Hölderlin Discoveries, events to celebrate anniversaries of important Croatian
personalities (in association with UNESCO): 200\textsuperscript{th} anniversary of birth of Josip Juraj Strossmayer, 400\textsuperscript{th} anniversary of publishing of *Machinae novae*.

The Library publishes national bibliographies (available online) and other print and electronic publications: catalogues, manuals, instructions, guides and so on.

**Key facts and figures**

**Acquisitions:**
- 17,415 items of books
- 14,262 journal issues
- 28,737 newspaper issues

**Users:**
- 11,537 users registered during the year
- 253,847 users of Library portal
- Over 9,300 registered user on Library’s social networks

**Staff:**
- 301 people, about two thirds are library staff

**Budget:**
- 7.5 million EUR