Annual report 2011.

Reading the annual report of NULB&H for previous year there is an affirmative answer as the consequence of that very important thing connected with the evaluation of work: this Library has attained an objective, its mission or question if its being is justified. Even observing short-term or long-term work of NULB&H, it's possible to assert with responsibility numerous efficienc results of working which are transparent and recognisable, although they aren't of large quantity:

- it means affirmation of cultural documentary heritage of B&H;
- developing of information literacy both librarians and users in libraries of B&H:
- users success in learning and researching;
- users contentment of different daily services of NULB&H (with the exception of conditions in reading rooms caused by missed heating);
- developing of librarianship;
- realization of projects from culture, education and science spheres including international projects (*Cross Bordering by Book* and *TEMPUS*);
- the authorities are interested in cooperation with NULB&H;
- presenting of B&H within international proffesional associations and taking part in symposiums and conferences organizing different symposiums by itself (ISSN and Conference on scientific publishing);
- attempt the public and stimulation of reading, using libraries services and visiting of website www.nub.ba;

In 2011, as every year after the war, although the conditions were insupportable, like as finance, situation and staff, management and employees of NULB&H fulfiled more then their obligations which are defined by law.

The authorities which could normalize and improve the quality of NULB&H services, improve employees standard of living and solving institutional legal framework which has been still ignored till now and misjudged this institution causeless. Sad but noticeable situation means that NULB&H didn't get any convertible mark granted by Ministry of Civil Affairs of B&H nor Council of Ministers of B&H in 2011; these authorities should do that logically, but because of missing that, Library was almost closed at the end of 2011.

At the opposite side board of directors, management, staff of NULB&H, Federal Ministry of Education and Science, Government of Canton, especially Ministry of Education and Science of Sarajevo Canton supported NULB&H decisively.

NULB&H awarded by expressions of gratitude, awards and cultural prizes by important authorities and associations, what has talked about importance of this institution, but they can motivate NULB&H in its work with efforts and diligence and attaining the objects, important mission and its vision.

During 2011 head office of NULB&H in cooperation with board of its directors realised sophisticated duties organizing library work and managing and presenting NULB&H, as well as planning of institutional and information services development with exellency, its appearance in general public, international cooperation, editing, marketing development and provide finances for NULB&H work.

According with laws and subordinate regulations, head office of NULB&H tried to solve legal framework and property status of NULB&H and institutional-legal framework of Vijećnica.

In 2011, unfortunately, there was no better solution connected with institutional - legal framework of NULB&H. This expectation wasn't realised that Council of Ministers of B&H would be established and budget of B&H passed, how it should be satisfied requirements and the basic needs of this institution, which granted by Ministry of Civil Affairs of B&H and Council of Ministers of B&H.

Numerous appeals to many relevant authorities wanted to supplay basic functions of NULB&H, but there weren't any responses; the intention has been to make an attention what could be possible consequences with insufficient finance for its usual services. Nevertheless, NULB&H did all its obligations effective and more than it in 2011.

At the first place there are quality assurance and efforts to protect and improve life standard of employees, organized work in rational way, effective utility programme, involving new trends of librarianship in the sphere of library and information services and affirmation of NULB&H in country and over the world.

Added up NULB&H working results in 2011 by its usual duties provided by law, it ought to emphasize that some very important international projects done.

Amongst them it's 36th International Meeting of ISSN (International Standard Serial Number) directors held in 2011, October 3-7th, organized by NULB&H and Library was cited by ISSN Centre in Paris for that

organization. There were over 50 participants from international ISSN centres.

NULB&H, as organizer of this Conference, presented BH cultural and academic society in responsible way.

In 2011, during the period from 19th January till 19th September, NULB&H realized project (*Cross Bordering by Book*) with its partners from Bosnia and Herzegovina and Montenegro supported by *IPA Adriatic Cross-Border Cooperation Programme* of European Union Committee in B&H. In the framework of this project seven little book fairs organized in B&H and Montenegro in Trebinje, Sarajevo, Foča, Nikšić, Podgorica and Tivat. Every book fair including round tables, discussions on different topics as "feminine writing", and so on. It was very good project appriciated by "A" level by EU monitoring.

The second phase of *TEMPUS – New Library Services and Repositories for Universities of Western Balkan*, began in 2010 including NULB&H as a partner and an official of University of Sarajevo, although there were some technical and financial troubles, everything was been in the expected way.

NULB&H reported at *IPA Adriatic Cross-Border Cooperation Programme* and involving *Innovative Technologies for the Maintenance and Preservation of the CULT Heritage in the Adriatic Basen.*

From 2011 NULB&H was a member in associations and consortiums as they are TEL (The European Library), CENL (Conference of European National Librarians), IFLA (International federation of Library Association), LIBER (Ligue des Bibliothéeques européenes de recherche), eIFL (electronic information for Libraries) and so on. Encouraging reading NULB&H became a member of World Digital Library which shows its raiting in librarianship and requirement for following new trends in the world.

NULB&H stimulates reading and cooperates in many projects as editor and coeditor and edits its indexing journal *Bosniaca* (N°16), (12 items), bibliographies of periodicals and monographs, *Katalog arapskih*, *turskih*, *perzijskih i bosanskih rukopisa* (*Catalogue of Arabic*, *Turkish*, *Persian and Bosnian manuscripts*), works from edition *Memoria mundi* which nominate our candidates for *Astrid Lindgren Memorial Award*, who nominated by NULB&H in the name of B&H.

NULB&H did good solutions connected with staff cooperating with Federal and Cantonal Employment Office through projects *Posao za*

pripravnike (Job for trainees), Posao za sve (Job for everybody) and in that way tried to solve some troubles which are caused by finances.

Doing the best NULB&H did its all daily and special tasks in professional way .

The best marks for realised projects are additional impulse for management and staff to overcome different troubles and for continuously professional work in its mission in the field of culture, education and science and attain final objective – future of BH librarianship – and NULB&H can do it!

Current actitvities according with role of NULB&H were realized within the sectors and departments:

Sector for acquisitoon, processing cycle, periodicals and official publications Virtual library of B&H,

Sector of information and users service,

Sector of library development and education,

Sector for legal and personnel affairs.

And all the work is done with only 64 employees, and before the war, there was 120 employees.

Apropos, professional stucture of empoyees is: one doctor, three masters, 26 with University degree, five with Vocation college, and 19 with other qualifications, such as: two professional library advisors, four senior librarians, one senior library assistant, and one library assistant, etc. In addition: 46 women, and 18 man.