Mission
The National and University Library in Zagreb has a dual mandate – it is the national library of Croatia as well as the university library of the University of Zagreb. The Library is responsible for the collection, cataloguing, processing, archiving, protection, long-term preservation and making available to the public its entire collection and especially the national collection *Croatica* that is acquired on the basis of legal deposit copy. As the major research library of the University of Zagreb the Library also collects and stores foreign literature. The Library performs scientific, research and development activities with the aim to support, organise and develop the library system of the Republic of Croatia.

Legal status
Founded and financially supported by the Croatian government the Library reports to the Ministry of Science, Education and Sport and the Ministry of Culture. The current Law on Libraries dates from 1997.

Major achievements and general overview of activities
During the year 2013 all the fundamental library activities were continued despite the budget cuts (42% decrease compared to the 2010 budget) which makes the everyday work and activities very challenging.

A few purchases for special collections can be singled out: works by Robert Auer, Menci Klement Crnčić, Ljudevit Šestić, Jerolim Miše, Nikola Reiser and Ernest Tomašević for the Print Collection, six maps from the Novak collection for the Map Collection, old gramophone records for Music Collection and three manuscripts for the Manuscripts and Old Books Collection. Nada Vrkić bequeted the publications of her late husband and Kurečić family from Zagreb donated 66 atlases.

Digitisation is performed through regular activities and several projects. Digital collections grow steadily as new content is added. The efforts towards the establishment the Croatian digital library continue.
Third harvesting of the national domain was performed and the results included into Croatian Web Archive.

Digital services are continuously developed to follow the greater demand of users for such services. In addition to the Library portal and online catalogue there are several specialised portals (for newspapers, journals, doctoral theses, a new portal for old sound recordings, and others), online exhibitions and so on. The presence on social networks has been intensified e.g. in addition to Facebook, Twitter, Pinterest and YouTube, starting from 2013 the Library has a profile on LinkedIn as well.

The National and University Library in Zagreb Foundation was established.

The project of the creation of the Academic Centre is under development.

Cooperation with national and international institutions
The cooperation with numerous national and international institutions continues to grow and flourish. The library and its staff actively participate in numerous European and international organisations, networks and projects featuring: IFLA, CENL, CDNL, Liber, The European Library, Europeana and so on.

The National and University Library in Zagreb was chosen to be the library of the month of July on the portal of the European Library. This was an opportunity to additionally promote the Library, its activities and resources but the European Library as well. This campaign coincided with the fact that the Republic of Croatia has become the 28th member of the European Union on the 1st July 2013.

During the year 2013 the Library joined VIAF, DART Europe, became an associate partner in Europeana Newspapers project, participated in European project Partage Plus.

Conferences, cultural events, exhibitions, publications
The Library organised six conferences and meetings, alone and with partners including three international events. The following deserve special mention: l’Évangéliaire de Reims: chef-d’oeuvre de l’alphabet glagolitique croate (Reims, France, 13th February), Eight International SEEDI Conference and The Third Festival of Croatian Digitisation Projects (Zagreb, 15th – 16th May). Representatives of the Library actively participated at numerous events in Croatia and abroad and gave presentations.

Library activities also include book promotions, exhibitions, celebrations and other events like: the Night of Museums, Night of Books, Book Crossing, exhibition Pavao Ritter Vitezović u Zbirci rukopisa i starih knjiga Nacionalne i sveučilišne knjižnice u Zagrebu (Pavao Ritter Vitezović in the the Manuscripts and Old Books Collection of the National and University Library in Zagreb), exhibition Herta Müller: the enchanted circle of words, celebration of the Day of the Europe and many others.

The Library published several print and electronic publications: catalogues, manuals, instructions, guides and so on, to highlight only a few: Univerzalna
decimalna klasifikacija – skraćeno izdanje, graphic portfolio Preko mora and Hrvatski ćirilički molitvenik 1512.

**Key facts and figures**

**Acquisitions:**
- 19,950 items of books
- 9,336 other materials
- 15,193 journal issues
- 30,547 newspaper issues

**Users:**
- 18,215 registered users
- 579,635 visits to the Library web site with over 2 million page views.
- Over 7,500 registered user on Library’s social networks

**Staff:**
- 313 people, about two thirds are library staff

**Budget:**
- 7.7 million EUR