Survey of National Library Spaces

Following on from CENL’s 2017 AGM[[1]](#footnote-1) and the keynote presentations, as well as the breakout session devoted to collection management, members concluded that a survey of library spaces, and the use of digital content within, would be beneficial to all. Data gathered by the CENL Secretariat will be used for analysis and to further discussion in the coming months with all CENL members. The full results of the survey are intended to be uploaded on CENL website / member area and presented at CENL’s 2019 AGM.

All over the world we have seen the creation of new libraries during recent years, including new national library buildings that have been inaugurated or redesigned in Europe. The role of libraries and national libraries is changing and is in permanent transition. This process of transformation caused by the digital revolution and by changes within the economic and political environment has impacted library spaces, staffing and library services. To understand and to meet future needs of national libraries this survey aims to collect and analyse fundamental changes within national library spaces which have occurred over the last ten years.

The survey is structured in five chapters

• Scope and core functions of National Libraries

• Physical Spaces

• Location and Urban Spaces

• Reading Rooms

• Staffing

|  |  |
| --- | --- |
|  | Answer |
| **Name of national library in full (in your own language and in anglicised form):** | Biblioteca Nationala a Republicii MoldovaNational Library of the Republic of Moldova |
| **Name of Director General with official title:** | Mrs. Elena Pintilei |
| **Main library address:** | 31 August 1989 Str., #78A, Chisinau, MD 2012, Moldova, tel. 373221475 |
| **Current logo as a .jpg:** | E:\BNRM\Mariana 2\CENL\Cub_albastru (1).jpg |
| **Contact name, email and telephone for this survey:** | Mariana Kiriakov, mkiriakov@yahoo.com, 37322 241830 |

# Instructions

The CENL Secretariat has pre-completed as much information as possible within this survey. Please check the information already provided and augment or correct this as necessary. Where no information is yet provided, please supply answers in full. Do contact cenl@bl.uk with any difficulties.

# Chapter I: Scope and core functions of your national library as defined by law

1. Please check all that apply.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ |
| **National Library** | University Library | Public Library | Research Library  | National Archives | Legal deposit centre | Digital Preservation centre | Museum | Analog Preservation centre |

If other please specify:

Definitions: Public Library: defined by national law (community library, not research library)

1. Are you the only library with a national remit in your country? If no (eg. there is also a National Technical Library) please specify.

There is another National Library - Children National Library “Ion Creanga” : <https://www.bncreanga.md/>

1. What is the legal status of your library?

National / State

1. **Which ministry oversees your library?**

Ministry of Education, Culture and Researches

# Chapter II: Physical spaces

1. Do you have multiple library sites? If so, please provide address details of all library buildings, including storage.

We have 2 neighboring buildings, and the mail address is the same.

1. Please provide a brief summary of all functions contained within the national library.

In 2017

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ | ⭘ |
| **Reading Rooms** | Lounge | **Exhibition space** |  **Conference Centre** | **Conservation Studio** | Treasures Gallery | Concert Hall | Café / Restaurant | Commercial space / shop | **Other** |

If other please specify:

Media Corner / Room “Vasile Alexandri”

Book Museum

1. Please provide the total square meterage for each of the following functions within your library:

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| M2 | M2 | M2 | 100 M2 | M2 | M2 | M2 | M2 | M2 | M2 |
| Reading Rooms | Lounge | Exhibition space | Conference Centre | Conservation Studio | Treasures Gallery | Concert Hall | Café / Restaurant | Commercial space / shop | Other |

Reading Rooms: 1157,97 M2

Conservation Studio: The Conservation and Restoration Center has 70,2 M2. Additionally there is a bookbindery room with 24,5 M2. TOTAL size: 94,7 M2.

Conference Centre: The National Library of Moldova use Conference Room “Alexe Rau” (194,5 M2; 150 seats); sometimes we use for conferences also the Reading Room Nr. 1 (242,5 M2; 68 + seats), Training Centre for Librarians (2nd building, 103 M2, 22+ seats)

Exhibition space: the National Library of Moldova does not have a special place for exhibitions of paintings, but we use the walls of passage way (corridor) of second floor (125 m2) of the main building and the walls of passage way of Arts and Maps Section (52,3 M2). Additionally are used the walls of passage way of third and first floor of the main building, walls of the Conference Room “Alexe Rau”, walls of reading room of Arts and Maps Section.

For book exhibitions we use the passage way of first floor (216 M2), the area of registration office at the first floor (65 M2) the book museum from the second building (42,7 M2) and the passage way of Old and Rare book section from the second building (41,6 M2). TOTAL size: 365,3 M2.

Small book exhibitions are made on the walls inside sections – World’s Literatures, Audio Video, Arts and Maps. Exhibitions of books can also be organized in the passage way of the third floor (125 M2) and in free space of the Conference Room “Alexe Rau” (194,5 M2), and Media Corner / Room “Vasile Alexandri” ( 98,4 M2).

If other please specify:

Media Corner / Room “Vasile Alexandri” – 98,4 M2

Book Museum – 42,7 M2

1. What is the total size of all library buildings in square metres (includes closed storage areas and staff areas)?

2017: 11510,5 M2

1. What is the size of library spaces open to the public in square metres? (total size minus closed storage areas and staff areas)

2017: 2127,87 M2

1. Please provide .jpg images of your main public building(s) exterior

 <https://en.wikipedia.org/wiki/National_Library_of_Moldova>

See attached

1. If available, please provide .jpg images of all library sites described in question 5.

See attached

1. If available, please provide .jpg images of all library spaces described in question 6.

See attached

1. Please provide simplified plans of your buildings, if possible in .jpg format (perhaps those used to guide visitors around your building).
* N/A
1. Please provide brief details on the history of your library buildings. (please provide tables for all your sites)

|  |  |
| --- | --- |
|  | Answer |
| **Year main library building opened** | 1961 |
| **Architect of main library building** | Agasi Ambartumean |
| **Any additional information. Eg length of build/cost of build/reason for build** | The construction of the main building started in 1958. There was no space specially designed as a library, before that were used other buildings. |
| **Info about second library building “Alexe Mateevici”** | The Library got also for library use a part of an old building next to the main library building. It’s the building of former theological seminary, which was built during 1900-1902. <http://www.monument.sit.md/31-august-1989/78/> Now the building is shared by National Library and Technical University of Moldova <https://utm.md/despre-utm/patrimoniu/> Architect of the building: V. Elkaşev (Sankt-Petersburg)Technical Supervising: architect M. Seroţinsky, |

1. If available, please provide a short text on the milestones of the history of your library and/or provide a link to this information online. Please include any bibliographic information about publications about your library and links to these publications in your library catalogue or an aggregated catalogue.

Ganenco, Petru. Istoria Bibliotecii Nationale a Republicii Moldova. – Chisinau, [s.a.]

<http://catalog.bnrm.md/opac/bibliographic_view/383119?pn=opac%2FSearch&q=ganenco#level=all&location=0&ob=asc&q=ganenco&sb=relevance&start=0&view=CONTENT>

Ganenco, Petru. Pagini din istoria Bibliotecii Nationale. – Chisinau, 1997.

<http://catalog.bnrm.md/opac/bibliographic_view/433669?pn=opac%2FSearch&q=istoria+bibliotecii+nationale#level=all&location=0&ob=asc&q=istoria+bibliotecii+nationale&sb=relevance&start=0&view=CONTENT>

Varta, Tatiana, Varta, Ion. Istoria Bibliotecii Nationale a Republicii Moldova in documente de arhiva. – Chisnau, 2012.- 364 p.

<http://catalog.bnrm.md/opac/bibliographic_view/690961?pn=opac%2FSearch&q=istoria+bibliotecii+nationale#level=all&location=0&ob=asc&q=istoria+bibliotecii+nationale&sb=relevance&start=0&view=CONTENT>

**The National Library of the Republic of Moldova (info from 2017)**

**History**

The history of the National Library of the Republic of Moldova began on August 22, 1832. It’s the date when has been founded the Country Public Library.

The library has changed its name to reflect the various administrative changes and jurisdictions of the country at different periods of time.

Nowadays the NLRM is the main state library institution under the jurisdiction of the Ministry of Education, Culture and Research of the Republic of Moldova.

**Roles for the National Library of the Republic of Moldova**

* Creation of an exhaustive collection of the documents printed on the territory of the Republic of Moldova
* Creation of a representative collection of foreign publications
* Preservation of the national printed heritage
* Bibliographic control and creating national bibliographic repertory of publications (together with the National Book Chamber)
* Publication of the national retrospective bibliographic repertory of publications
* Acting as national center of interlibrary loan
* Acting as national center in the field of library automation and information
* Information and documentary assistance to the Parliament and Government of the Republic of Moldova
* Communicating the Library Collection
* Organizing national and international library cooperation
* Organizing researches and availability of the heritage collections
* Acting as of national center of Library Science
* Acting as national center of Statistics

**The National Library of the Republic of Moldova within the library network**

 The National Library of the Republic of Moldova carries out the following functions:

* Maintenance of a joint methodological approach within Moldavian librarianship
* Organization and documentation of continuing professional education of librarians of the Republic of Moldova
* Organization of interlibrary cooperation
* Standardization in the field of Library and Information Science
* Collecting library statistics at national level
* Rendering of the methodological assistance through the elaboration of professional publications (*The Librarianship of Moldova: Frame of Regulation; Bibliologic Bulletin; Public Libraries: the Statistics; Magazin Bibliologic*, etc.)

Each year the National Library of the Republic of Moldova organizes the *Symposium Anul bibliologic* (The Library Year) and *the National Forum of Library Managers*, as well as takes care of the activity of *the* *Information and Documentation Center on Library and Information Science,* which holds about three thousand publications.

**Research Activity**

The purposes of the research activity are:

* Performance of the researches in the field of Library and Information Science, especially on the topics connected to the national books and scientific use of the heritage collection
* Organizing surveys on public opinion about the books, reading, library and librarians. The Library studies the history of Bessarabian libraries of XIX century, the readings in the space and time, the best books of the year, etc.

**Collection Development**

The creation and update of the collections is one of primary goals of the National Library of the Republic of Moldova. Annually the Library acquires up to 13-15 thousand of various documents.

The National Library collections were enriched trough the Legal deposit activity, purchasing, donations and international book exchanges.

Since 1950 the Library receives the copies of the documents subject to *Legal deposit***,** i.e**.** all documents printed in Moldova including books, periodicals, multimedia documents, etc.

*The international book exchange* remains an important source of acquisition for the collection of foreign publications of the Library. Among permanent partners of book exchange are the National Library of Romania, the Library of Congress of USA, the National Library of France, etc.

*Donations* include both separate volumes and book collections. Annually the Library receives up to 3-4 thousand documents. The most impressive gifts the Library receives from the Romanian government, the embassies accredited in Moldova, district libraries of Romania.

A total of 2,5 million of documents in 30 languages represent the multimedia collection, including: manuscripts, printed materials, audio-visual documents, graphic documents, micro formats, electronic documents.

**The Information System of the Library**

In the new context of adaptation to the modern information environment, the National Library of the Republic of Moldova has modified the information system, striving to improve its quality. Alongside with traditional library elements, the system includes also new elements, such as: on-line services, databases, remote services, etc. This system comprise the elaboration of diverse information tools, bibliographic and informational assistance to the users, creation of bibliographies, bibliographic researches and reviews, collaboration with mass-media, etc. The library realizes new projects on digitalization and on the creation of a digital library. The Library also participates in the development of information tools at a national level, in creation of the bibliographic automated information system of libraries in the Republic of Moldova.

**Databases**

Since 1991 the information on new acquisitions is included in the electronic catalogue. Now the on-line catalogue contains about 557 336 registrations. The central database comprises other databases: “Culture in Moldova”, “Exteriorica”.

**Communicating the Library Collection**

In order to satisfy the expectations of users, the National Library studies the user’s requirements, according to which the objectives and the offered services are permanently changed.

Within one year about 5500 registered users made 69 thousand visits to the National Library. About 293 thousand documents were offered to them.

The documents of the Library can be read in reading rooms, requested by interlibrary loan, as well as checked out through personal loan.

**Reading rooms**

Ten reading rooms are available for the users of the National Library; eight out of them are specialized. 310 users can simultaneously use the reading rooms.

**Public relations**

**Cultural and Scientific Events**

Cultural activities play an important role among other activities of the National Library. Annually the Library, altogether with the creative associations, embassies, researchers and cultural leaders organizes about 50 events. The most important of them are: *the International Book Fair, Symposium "Bessarabians around the world", Musical Salon, Art Exhibition, Philosophical Cafe*, many pedagogical actions, etc.

**Exhibitions**

Annually the National Library of the Republic of Moldova are organizing more than 100 exhibitions, displaying about 10 thousand documents in various languages. The monthly exhibitions, organized together with embassies, creative associations are of great interest. Exhibitions of new acquisitions are regularly carried out. Subject matter exhibitions, including those outside of the library premises, are also organized.

**Publishing Activity**

The National Library issues up to more than 30 titles of publications annually, with a volume of over 100 author's sheets: bibliographic, methodological, advertising and other editions. Achievements in this area are: *“The Books of Moldova: Summary of shared catalogue”, “National Bibliography: Exteriorica”, “National Bibliography: Official publications”, “National Bibliography: Doctoral thesis”, “Culture in Moldova”, “The Chronicle of Political, Administrative, Social Economic and Cultural Life of Moldova”, “The National Calendar”*, bio bibliographies, etc.

**Staff of the Library**

Successes achieved by the Library belong to its staff of professionals. There are 248 employees, 200 out of them are library specialists. The core of staff is the personnel with more than 15 years of work experience.

**Address:**

The National Library of the Republic of Moldova

# 78-A, August 31, 1989 Street

MD-2012, Chisinau,

Republic of Moldova

Tel./ Fax (3732) 22 14 75

[www.bnrm.moldova](http://www.bnrm.moldova)

E-mail: biblioteca@bnrm.md

**General Director: Elena Pintilei**

Tel.: (373 22) 22 14 75

**Deputy Directors:**

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**Veronica Bors**

Tel: (373 22) 24 18 30

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# Chapter III: Location and Urban Spaces

1. Please describe the location of your national library buildings (eg. main building in capital city with close proximity to universities, storage buildings in rural area, located two hours by train from building in capital).

1. CENL has provided a map of your headquarter location at the centre of a 500m radius – taken as a screenshot from Google maps. If this is not the correct location of your library building, please supply an alternative screen shot.



[https://www.google.com/maps/place/Biblioteca+Na%C5%A3ional%C4%83/@47.0241355,28.8272138,16.75z/data=!4m5!3m4!1s0x40c97c33af2db525:0xd81b9c724315c504!8m2!3d47.0228745!4d28.8299931?hl=ro](https://www.google.com/maps/place/Biblioteca%2BNa%C5%A3ional%C4%83/%4047.0241355%2C28.8272138%2C16.75z/data%3D%214m5%213m4%211s0x40c97c33af2db525%3A0xd81b9c724315c504%218m2%213d47.0228745%214d28.8299931?hl=ro)

1. Please provide details of major governmental, cultural or significant institutions within this vicinity (within a 500m radius).

**Government House, Chisinau (5 min walk). Here is located the Ministry of Education, Culture and Researches**

[**https://en.wikipedia.org/wiki/Government\_House,\_Chisinau**](https://en.wikipedia.org/wiki/Government_House%2C_Chisinau)

**National Art Museum (2 min walk)**

[**http://www.mnam.md/**](http://www.mnam.md/)

[**http://www.mnam.md/3d-tur/index.html**](http://www.mnam.md/3d-tur/index.html)

**National Museum of History of Moldova (2 min walk)**

[**https://en.wikipedia.org/wiki/National\_Museum\_of\_History\_of\_Moldova**](https://en.wikipedia.org/wiki/National_Museum_of_History_of_Moldova)

**National Palace/Concert Hall Nicolae Sulac (5 min walk)**

[**https://www.123rf.com/photo\_61975126\_national-palace-nicolae-sulac-chisinau-republic-of-moldova-15th-august-2016-this-concert-hall-was-bu.html**](https://www.123rf.com/photo_61975126_national-palace-nicolae-sulac-chisinau-republic-of-moldova-15th-august-2016-this-concert-hall-was-bu.html)

**Monument of Stephen the Great ( 5 min walk)**

[**https://en.wikipedia.org/wiki/Stephen\_the\_Great\_Monument**](https://en.wikipedia.org/wiki/Stephen_the_Great_Monument)

**Triumphal Arch, Chisinau (7 min walk)**

[**https://en.wikipedia.org/wiki/Triumphal\_arch,\_Chi%C8%99in%C4%83u**](https://en.wikipedia.org/wiki/Triumphal_arch%2C_Chi%C8%99in%C4%83u)

**Nativity Cathedral, Chisinau (10 min walk)**

[**https://en.wikipedia.org/wiki/Nativity\_Cathedral,\_Chi%C8%99in%C4%83u**](https://en.wikipedia.org/wiki/Nativity_Cathedral%2C_Chi%C8%99in%C4%83u)

**Bogdan Petriceicu Hasdeu Municipal Library (10 min walk )** [**https://ro.wikipedia.org/wiki/Biblioteca\_Municipal%C4%83\_B.\_P.\_Hasdeu**](https://ro.wikipedia.org/wiki/Biblioteca_Municipal%C4%83_B._P._Hasdeu)

**City Hall / Mayor Building (10 min walk)**

[**https://www.123rf.com/photo\_82666122\_municipality-hall-mayor-building-city-council-chisinau-moldova-sunny-day-blue-sky-stefan-cel-mare-ma.html**](https://www.123rf.com/photo_82666122_municipality-hall-mayor-building-city-council-chisinau-moldova-sunny-day-blue-sky-stefan-cel-mare-ma.html)

**Main Postal Office (10 min walk)**

[**http://www.posta.md/en/menu-link/1229**](http://www.posta.md/en/menu-link/1229)

**Organ Hall Chisinau (12 min walk)**

[**http://moldova.solei.md/organ-hall-of-chisinau-a-veritable-jewel/**](http://moldova.solei.md/organ-hall-of-chisinau-a-veritable-jewel/)

**National Theater Mihail Eminescu (15 min walk)**

<https://www.tnme.md/>

<http://moldovaholiday.travel/index.php?option=com_k2&view=item&id=315:mihai-eminescu-theater&Itemid=139&lang=en>

**State University of Moldova (12-15 min walk)**

<http://usm.md/?lang=en>

**National Children Library (10 min walk)**

<https://www.bncreanga.md/>

**Theater of Opera and Ballet Maria Biesu (17 min walk)**

<http://www.nationalopera.md/?l=en&a=10>

1. Please describe all the transport options for reaching each of your library buildings open to researchers and the public.

From Chisinau Airport: trolleybus No. 30

Trolleybus transport options: 4, 7, 10, 16, 24, 29, 30, 31, 32

Maxi taxi options:

103, 125, 188, 129

The maxi taxi routes are changing very often. Please follow the link: <https://map.md/ru/map/routes/47.02211957486822/28.822717666625973/15/minibuses/129?city=129991407>

# Chapter IV: Reading Rooms

1. What is the total number of seats in all your reading rooms across all sites?

 309

1. What is the total square meterage of all your reading rooms across all sites?

**1157,97 M2**

1. Please list your reading rooms (type, large, by collection) and individual capacity

|  |  |  |  |
| --- | --- | --- | --- |
| Reading Room Name | Collection type | Individual room seat capacity | Individual room square metres |
| Reading Room 1, main building |  | 68 | 242,5 M2 |
| Reading Room 2, main building |  | 44 | 238,4 M2 |
| Catalogues Hall, main building  |  | 16 | 98,5 M2 |
| Reading Hall for periodical editions (newspapers), main building |  | 50 | 98, 17 M2 |
| Pro-European Centre of communication and services, main building |  | 20+ | 106,2 M2 |
| The world’s literatures room, main building |  | 34 | 104,6 M2 |
| Ph.D thesis room, main building |  | 10 | 68,1 M2 |
| Arts and Maps, second building |  | 32+ | 101,6 M2 |
| Old and Rare Books |  | 13 | 24,7 M2 |
| Audio-Video  |  | 22 | 75,2 M2 |
| **TOTAL** |  | **309** | **1157,97** |

1. Do users register to use your Reading Rooms? If so, how?

If a user is entering the Library, he (she) has a one day Library pass, issued on basis of Library card (sometimes the one day Library pass is given without Library card, for so-called “first visit”).The registration of user is made only at registration office, there is no special registration for using reading rooms, the user can use all, some or one of them.

1. Do users pay to use your Reading Rooms? If so, how much?

The users can use the Library spaces for free having one-day library pass. If the user wants to use Library more often, or to get books on order he (she) is invited to apply for a Library Card which costs 0,75 euro (15 MDL) and is valid for 5 years.

1. How are your collections accessed within the Reading Rooms? Is collection material open access or called to order? Please describe.

Most of the reading rooms are working on basis of orders. However, there are some open collections to the public. There is a collection of 2000 copies in reading room no. 1, dedicated to UN, 7000 copies dedicated to Council of Europe in Pro-European Centre of communication and services, 3000 copies of librarianship at Training Centre for Librarians.

1. What is the average number of visits per day to your Reading Rooms?

119

1. What is the average number of visits per day to your library?

252

# Chapter V: Staffing

1. What is the total number of staff employed by the library in total?

2017: 248

1. What is the total number of staff employed by the library in FTE?

2017: N/A

1. The keynote presentation may be accessed via <http://www.cenl.org/members/cenl-annual-general-meeting-2017-15-16-may-british-library-london/nggallery/page/1> [↑](#footnote-ref-1)