ANNUAL REPORT TO CENL 2014

Country: Croatia

Library: National and University Library in Zagreb

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Full version of the report (in Croatian) is available at: http://www.nsk.hr/izvjesca-o-radu/

Mission
The National and University Library in Zagreb has a dual mandate – it is the national library of Croatia as well as the university library of the University of Zagreb. The Library is responsible for the collection, cataloguing, processing, archiving, protection, long-term preservation and making available to the public its entire collection and especially the national collection Croatica that is acquired on the basis of legal deposit copy. As the major research library of the University of Zagreb the Library also collects and stores foreign literature. The Library performs scientific, research and development activities with the aim to support, organise and develop the library system of the Republic of Croatia.

Legal status and management
Founded and financially supported by the Croatian government the Library reports to the Ministry of Science, Education and Sport and the Ministry of Culture. The current Law on Libraries dates from 1997.

The chief executive is the director general and the Governing board consists of 9 members, representing the Ministry of Science, Technology and Sport and the Ministry of Culture.

New organisational structure was prepared and the actual reorganisation will take place in 2015.

Major achievements and general overview of activities
All the fundamental library activities were continued.

A few acquisitions for special collections should be singled out: works by Zlatko Bourek, Vjekoslav Brešić, Nevenka Arbanas, Zdenka Pozaić, Anton Vrlić, Antun Franović and Hrvoje Šercar for the Print Collection, nine valuable maps for the Map Collection, two books and a manuscript for the Manuscript and Old Books Collection,
six shellac gramophone records featuring Croatian performers for the Music Collection.

Digitisation continues through regular activities and projects. Digital collections grow steadily as new content is added (among other resources 17 Croatian grammar books were digitised). The number of users to various portals with digital content (Digitised Historic Newspapers and Journals, Croatian Web Archive, virtual exhibition Ruđer Bošković and others) grows steadily each year.

Croatian Web Archive celebrated the 10th anniversary of archiving Croatian web resources. Fourth harvesting of the national domain was performed and some 5000 records were delivered to the European Library and Europeana.

Increased use of digital material and services has been observed for several years now. Digital services are continuously developed and improvements made to cater for the growing demand of users. Although the number of physical users is slightly diminishing, the number of virtual users is growing steadily. The presence on social networks has been intensified during the last year too.

The Library participated in the development of the national repository of diploma and graduation papers, central system for the management of the web page content of public libraries was developed and education of users and continuing education of Croatian librarians continues.

The work on the project of the new national cataloguing rules is under way.

**Cooperation with national and international institutions**
The cooperation with national and international institutions continues successfully. The library and its staff actively participate in numerous European and international organisations, networks and projects featuring: IFLA, CENL, CDNL, LIBER, The European Library, Europeana and so on.

The Library regularly contributes data to international identifier networks (ISBN, ISMN, ISSN), VIAF, the European Library and Europeana and so on. The project Europeana Newspapers was finished.

In addition to hosting interns from other institutions the Library coordinated the mobility program Implementation of European knowledge in fundamentals of national librarianship for its staff members who interned in European institutions.

**Conferences, cultural events, exhibitions, publications**
The Library organised six conferences and meetings, alone and with partners. The following deserve special mention: first international conference Protection of Cultural Heritage from Natural and Man-Made Disasters, third SEENL – South East European National Librarians conference, Days of Croatian culture in Macedonia. Representatives of the Library actively participated at numerous events in Croatia and abroad and gave presentations.
The activities also include organisation of lectures, book promotions, exhibitions, celebrations and other events like: the Night of Books, exhibition *Jeste li znali? Iz almanaha hrvatske kulture* (Did you Know? From the Almanac of Croatian Culture), exhibition and accompanying events *Perunu u pohode* (Perun Revisited), concerts of students from the Music Academy in Zagreb and many others.

The Library publishes national bibliographies (available online) and other print and electronic publications: catalogues, manuals, instructions, guides and so on, to highlight only a few: Ivan Broz: *Hrvatski pravopis* (reprint), Miroslav Tuđman: *Teorija informacijske znanosti*, Veronika Ćelić-Tica and Jelica Leščić: *Prilog za bibliografiju hrvatskoga školskog knjižničarstva*.

**Key facts and figures**

**Acquisitions:**
- 19,215 items of books
- 17,097 journal issues
- 29,653 newspaper issues

**Users:**
- 13,809 users registered during the year
- 539,984 visits to the Library web site with over 2.5 million page views
- Over 8,500 registered user on Library’s social networks

**Staff:**
- 303 people, about two thirds are library staff

**Budget:**
- 8.1 million EUR